

# Nassau County Executive **ED MANGANO'S** Hurricane Sandy Resource Sheet

## IMPORTANT LOCAL PHONE NUMBERS

Nassau County Non-Emergency Hotline..... (888) 684-4274 ..... [www.nassaucountyny.gov](http://www.nassaucountyny.gov)  
L.I. Power Authority - LIPA - To report Outages ..... (800) 490-0075 ..... [www.lipower.org/stormcenter/outage](http://www.lipower.org/stormcenter/outage)  
or Text 'OUT' to 695472  
National Grid - **To Report Gas Leaks**..... (800) 490-0045 .....  
Town of Hempstead..... (516) 489-5000 ..... [www.townofhempstead.org](http://www.townofhempstead.org)  
Town of North Hempstead - Call 311 or ..... (516) TOWN-311 ..... [www.northhempstead.com](http://www.northhempstead.com)  
Town of Oyster Bay - To Report Downed Trees..... (516) 677-5757 ..... [www.oysterbaytown.com](http://www.oysterbaytown.com)  
City of Glen Cove..... (516) 676-2000 ..... [www.glencove-li.us](http://www.glencove-li.us)  
City of Long Beach..... (516) 431-1000 ..... [www.longbeachny.org](http://www.longbeachny.org)  
New York State Hurricane Sandy Helpline\* ..... (888) 769-7243 ..... \*NY State Residents Only  
Disaster Distress Helpline for Survivors & First Responders - 24/7.... (800) 985-5990 ..... *bilingual in 150 languages*  
NICE Bus..... (516) 228-4000  
Nassau Able Ride..... (516) 228-4000  
Long Island Rail Road - LIRR..... (516) 822-LIRR  
Consumer Affairs Price Gouging Hotline: ..... (516) 571-2449  
NYS Spill Hotline: ..... (800) 457-7362

## NON-PROFIT ASSISTANCE

American Red Cross on Long Island ..... (516) 747-3500 ..... [www.redcross.org](http://www.redcross.org)  
Island Harvest Hurricane Relief ..... (516) 294-8528  
United Way of Long Island / 211 Long Island 211 / ..... (888) 774-7633 ..... [www.211longisland.org](http://www.211longisland.org)

Mud / Debris Removal / Flood Cleanup..... Register with 211 for Possible Assistance  
**Note: Additional Non-Profit Assistance is available, please contact 211 for information & referrals**

**For a current list of Shelters, Distribution Points, Feeding Sites, Warming Centers, Disaster Recovery Centers (DRC), Showers & more, please visit .....[www.nassaucountyny.gov](http://www.nassaucountyny.gov)**

## For Students Displaced From a School District, Please Contact the School District Office including:

East Rockaway School District..... (516) 887-8300  
Island Park School District..... (516) 434-2600  
Long Beach School District..... (516) 897-2000



NASSAU COUNTY EXECUTIVE  
**ED MANGANO**  
[www.nassaucountyny.gov](http://www.nassaucountyny.gov)



**NASSAU COUNTY OEM**  
**OFFICE OF EMERGENCY MANAGEMENT**



Follow Ed Mangano on Facebook, Twitter and [www.nassaucountyny.gov](http://www.nassaucountyny.gov) or download the NassauNow App for iPhone and Android.

**IF YOU WOULD LIKE TO MAKE A DONATION TO HELP LONG ISLANDERS AFFECTED BY HURRICANE SANDY PLEASE CONTACT:** American Red Cross 516-747-3500 • Island Harvest 516-294-8528  
The Salvation Army 516-485-4900 • LI Cares 631-582-3663, ext. 119

## DISASTER ASSISTANCE

Families, Individuals, and Businesses affected by Hurricane Sandy are urged to apply for Individual Assistance (IA) with FEMA by calling (800) 621-FEMA (3362) or online at [www.disasterassistance.gov](http://www.disasterassistance.gov). TTY is available at (800) 462-7585 for those with hearing impairments.

Have the following available when you call:

- Your Social Security Number • Current & Pre-Disaster Address • A Description of Your Losses as a Result of the Disaster
- Insurance Info • Directions to Your Damaged Property • Your Contact Telephone Number • Total Household Income
- Routing & Account # for Your Bank if you wish to receive disaster assistance funds transferred directly to your bank account

Note: After you've completed your application for assistance, you will receive a FEMA application number. Keep this number for future reference.

### FEMA ASSISTANCE FOR IMMIGRANT FAMILIES

FEMA helps the household, therefore, if anyone in the household qualifies (a child born in the US, or a parent with a green card), then the family would qualify for help.

### IF FEMA ASSISTANCE IS DENIED

A denial letter does not necessarily mean an applicant is ineligible for assistance. It may mean that the information provided is incomplete. An applicant also has the right to appeal a denial in writing within 60 days from the date of the decision of the letter. For more information, call (800) 621-FEMA (3362).

Storm Survivors Looking For a Place To Rent.....(800) 621-3362.....[www.nyhousingsearch.gov](http://www.nyhousingsearch.gov)

Community development Corporation of LI's Emergency

Home Loan Repair Program.....(631) 471-1215.....[homeloan@cdcli.org](mailto:homeloan@cdcli.org)

SBA Low Interest Disaster Loans for Individuals, Business & Non-Profits.....[www.disasterloan.sba.gov/ela](http://www.disasterloan.sba.gov/ela)

Disaster Legal Services Hotline .....(800) 342-3661

Available 9am-5pm Mon-Fri

Federal Disaster Unemployment Assistance.....(888) 209-8124

\*Applications must be received by 12/3/12

Note: Businesses/farmers may qualify for DUA if the level of income is significantly diminished as a direct result of the disaster.

## MEGA HURRICANE SANDY RECOVERY CENTER AT CEDAR CREEK PARK IN SEAFORD

**INSURANCE RESOURCE CENTER:** The New York State Department of Financial Services is available at Cedar Creek Park daily from 8:00 a.m to 8:00 p.m. to offer residents advice on how to file an insurance claim for property damage from Hurricane Sandy. Representatives will also be present from several of the nation's largest insurance companies, including: Allstate, Metlife, New York Life, Travelers, USAA and more.

**FEMA REGISTRATION CENTER:** A FEMA Registration Center in Cedar Creek Park is open daily from 8:00 a.m. to 8:00 p.m. to assist residents with registering for disaster aid, and housing and rental assistance.

**RED CROSS FOOD DISTRIBUTION:** The Red Cross has opened a meal distribution centers at Cedar Creek Park. Daily meals are served from 11:00 a.m. to 1:00 p.m. and 4:00 p.m. to 6:00 p.m.

**FREE LAUNDRY FACILITY:** Washers and dryers are available to residents at Cedar Creek Park. Residents may operate these appliances free of charge. Free detergent is also available at this facility.

Register Yourself / Search for loved ones at: <https://safeandwell.communityos.org>

Anyone wishing to volunteer should register at: [www.longislandvolunteercenter.org](http://www.longislandvolunteercenter.org)

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