



Nassau County STEP Program

(Sheltering and Temporary Essential Power)

STEP PROGRAM

Nassau County STEP (Sheltering and Temporary Essential Power) is a FEMA program to make your home safe for your return. The County is working with contractors to assess damage to your home from Super Storm Hurricane Sandy and make the necessary emergency repairs so that you and your family can have safe power and heat in your home. This program was designed to provide temporary electricity, heat and hot water to meet basic life sustaining needs while permanent repairs are made. Rapid temporary exterior repairs may also include securing broken windows, covering damaged exterior walls and roofs, and patching and securing damaged exterior doors. STEP is not a reimbursement program for those homeowners who already had work performed on their property.

HOW DOES NASSAU COUNTY STEP WORK?

Individual Home Assessment

Assessments are free and do not require any commitment to participate in the program. An assessment will not affect any other FEMA benefits you may receive.

1. Sign up for the Nassau County STEP Program by calling **1-888-684-4267**. This is the only way to sign up – do not sign up with anyone who comes to your home and demands a fee for this service. If you require debris removal (wet carpet, wet sheetrock, damaged appliances and/or mold) from within your home, please call **1-888-684-4267**.
2. After you sign up for an assessment, a representative from CDM Smith will contact you to schedule an appointment at your home.
3. An Assessment Team, including an electrician and a plumber, will arrive at the scheduled time to inspect your home. As a homeowner, a Right of Entry (ROE) form is required to work on your residence. You must present a deed, tax bill or mortgage receipt as proof of ownership for the ROE form.
4. The Assessment Team will inspect your home to identify the necessary repairs.

WHAT HAPPENS AFTER MY HOME ASSESSMENT?

The Nassau County STEP Program Assessment Team will develop a list of necessary repairs to ensure that you have safe power and heat in your home. The Assessment Team will provide you with a copy of your assessment form and a STEP Program Identification Number.

HOW DO I SIGN UP FOR THE COUNTY'S CONTRACTORS TO REPAIR MY HOME?

If you would like the Nassau County STEP Program contractors to make temporary repairs to your home, call **1-888-684-4267** to register. The Nassau County STEP Program contractors will contact you to schedule the repairs to your home. These allowable repairs will be made at absolutely no cost to the homeowner.



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