

County

Office of Purchasing

A-26-17

Staff Summary A-26-2017

Sub	ject: Compu	ter Repa	ir & Preven	tive Se	rvice
(S/E	3 # 92047-09	225-15	9, BPNC160	000131)
Dep	artment:				
Offic	e of Purcha	sing			
Dep	artment Hea	d Name	•		
Eric	C. Naughto:	n			
Department Head Signature					
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110	· · · (/			
	Prop	osed Leg	gislative Act	ion	
	То	Date	Approval	Info	Other
	Assgn			- -	
l	Comm				

Date: May 03, 2017	
Vendor Name:	
Custom Computer Specialists Inc.	
Contract Number	
A-26-2017	
Contract Manager Name	
Timothy Funaro	

Internal Approvals			
Date & Init.	Approval	Date & Init.//7	Approval
	Dept. Head	7/5/07/	Counsel to C.E.
	Budget	15/17	County Atty.
7/11/12	Deputy C.E.		County Exec.

Narrative

Rules Comm Full Leg

Purpose: To notify the Rules Committee that the funding for Blanket Purchase Order BPNC16000131 for Computer Repair & Preventive Service for the Nassau County Department of Information Technology has reached a level that requires oversight by said committee.

Discussion: This Blanket Purchase Order has been in effect since June 21, 2016 and based on anticipated usage will exceed the oversight threshold in 2017-2018. This solicitation was advertised in Newsday and posted to the Nassau County Bid Solicitation Board where four (4 vendors electronically viewed the bid. Minority Affairs was given a copy of the bid. Three (3) bids were received of which one was listed as minority owned.

<u>Impact on Funding:</u> Blanket Purchase Order estimated annual usage should be Nine Hundred Thousand Dollars (\$900,000.) from general operating or capital funds.

ESTABLISHED S. S. C. C.

Recommendation: Office of Purchasing recommends approving oversight of funding for this Blanket
Purchase Order with Custom Computer Specialists Inc., the lowest responsible bidder meeting
specifications.

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AND ASSAN COUNTY AND THEE

A RESOLUTION AUTHORIZING THE DIRECTOR OF NASSAU COUNTY OFFICE OF PURCHASING TO REQUEST OVERSIGHT OF A CONTRACT BETWEEN THE COUNTY OF NASSAU ACTING ON BEHALF OF NASSAU COUNTY DEPARTMENT OF INFORMATION TECHNOLOGY AND <u>CUSTOM COMPUTER SPECIALISTS INC.</u>

WHEREAS, the County of Nassau on behalf of the NASSAU COUNTY OFFICE OF
PURCHASING has received competitive bids #92047-09225-159 for Computer Repair and Preventive
Service for Nassau County Department of Information Technology as more particularly described in the
bid document; and

WHEREAS, the Director of Purchasing is representing to the Rules Committee that the firm,

<u>CUSTOM COMPUTER SPECIALISTS INC.</u> submitted the lowest responsible bid and meets all specifications for the product described in the said contract as determined by the Director of the Office of Purchasing; and

WHEREAS, the Director is representing to the Rules Committee that the firm <u>CUSTOM</u>

<u>COMPUTER SPECIALISTS INC</u>. has reached a level of spending requiring oversight by the Rules

Committee as determined by the Director of the Office of Purchasing.

RESOLVED, that the Rules Committee of the Nassau County Legislature authorizes the Director,

Office of Purchasing to approve oversight of funding under a Blanket Purchase Order with <u>CUSTOM</u>

COMPUTER SPECIALISTS INC.

COUNTY OF NASSAU

INTER - DEPARTMENTAL MEMO

TO:

CLERK OF THE COUNTY LEGISLATURE

A-26-2017

FROM:

MICHAEL SCHLENOFF ACTING DIRECTOR OFFICE OF PURCHASING

DATE:

MAY 06, 2017

SUBJECT: RESOLUTION–NASSAU COUNTY DEPARTMENT OF INFORMATION TECHNOLOGY

THIS RESOLUTION IS RECOMMENDED BY THE DIRECTOR, OFFICE OF PURCHASING TO APPROVE OVERSIGHT FOR A BLANKET PURCHASE ORDER IN THE ESTIMATED AMOUNT OF NINE HUNDRED THOUSAND DOLLARS (\$900,000.00) ON BEHALF OF NASSAU COUNTY DEPARTMENT OF INFORMATION TECHNOLOGY TO CUSTOM COMPUTER SPECIALISTS INC. MEETING SPECIFICATIONS FOR COMPUTER REPAIR & PREVENTIVE SERVICE.

THE ABOVE DESCRIBED DOCUMENT ATTACHED HERETO IS FORWARDED FOR YOUR REVIEW AND APPROVAL AND SUBSEQUENT TRANSMITTAL TO THE RULES COMMITTEE FOR INCLUSION IN ITS AGENDA.

ERIC NAUGHTON

u DCE SHARED SERVICES

MS: br

ENCL:

(1) STAFF SUMMARY

- (2) DISCLOSURE STATEMENT
- (3) RESOLUTION
- (4) BID SUMMARY
- (5) BID PROPOSAL
- (6) CERTIFICATE OF LIABILITY
- (7) RECOMMENDATION OF AWARD
- (8) POLITICAL CONRIBUTION FORM





COUNTY OF NASSAU

POLITICAL CAMPAIGN CONTRIBUTION DISCLOSURE FORM

pursuant to the New York State Election I ending on the date of this disclosure, or (by years prior to the date of this disclosure ar campaign committees of any of the follow committees of any candidates for any of the Executive, the County Clerk, the Comptro If yes, to what campaign committee?	rs of the vendor provided campaign contributions Law in (a) the period beginning April 1, 2016 and b), beginning April 1, 2018, the period beginning two and ending on the date of this disclosure, to the ving Nassau County elected officials or to the campaign are following Nassau County elected offices: the County bller, the District Attorney, or any County Legislator?
a) No	
Amadelikas	
	be signed by a principal of the consultant, contractor or rm for the purpose of executing Contracts.
The undersigned affirms and so swears the statements and they are, to his/her knowledge.	at he/she has read and understood the foregoing edge, true and accurate.
The undersigned further certifies and affinidentified above were made freely and wibenefit or in exchange for any benefit or in	rms that the contribution(s) to the campaign committees thout duress, threat or any promise of a governmental remuneration.
Dated: 7/5/17	Vendor: COSTOM COMPUSER SPECIALISTS, LOC Signed: Ayry & SMAD. Au Print Name: Gregory G. GALDI
	Title: Pres peut

PRINCIPAL QUESTIONNAIRE FORM

All questions on these questionnaires must be answered by all officers and any Individuals who hold a ten percent (10%) or greater ownership Interest in the proposer. Answers typewritten or printed in ink. If you need more space to answer any question, make as many photocopies of the appropriate page(s) as necessary and attach them to the questionnaire.

COMPLETE THIS QUESTIONNAIRE CAREFULLY AND COMPLETELY, FAILURE TO SUBMIT A
COMPLETE QUESTIONNAIRE MAY MEAN THAT YOUR BID OR PROPOSAL WILL BE REJECTED AS
NON-RESPONSIVE AND IT WILL NOT BE CONSIDERED FOR AWARD

1.	Principal Name Gregory G. Galdi
	Date of birth <u>06 / 01 / 195</u> 4
	Home address 65 Spruce Street
	City/state/zipRoslyn, NY 11576
	Business address70 Suffolk Court
	City/state/zip Hauppauge, NY 11788
	Telephone 631-864-6699
	Other present address(es) 6 Blackstone Valley Place
	City/state/zip Lincoln, RI 02865
	City/state/zip Lincoln, RI 02865 Telephone 800-598-8989
	List of other addresses and telephone numbers attached
2.	Positions held in submitting business and starting date of each (check all applicable) President 04 / 05 / 1979 asurer / / Chairman of Board / _ / Shareholder / _ / Chief Exec. Officer / _ / Secretary / Chief Financial Officer / _ / Partner / _ / Vice President / _ / _ (Other)
3,	Do you have an equity interest in the business submitting the questionnaire? YES NO If Yes, provide details. 100% owner
4.	Are there any outstanding loans, guarantees or any other form of security or lease or any other type of contribution made in whole or in part between you and the business submitting the questionnaire? YES NO If Yes, provide details.
5,	Within the past 3 years, have you been a principal owner or officer of any business or not-for-profit organization other than the one submitting the questionnaire? YES NO; If Yes, provide details
6.	Has any governmental entity awarded any contracts to a business or organization listed in Section 5 in the past 3 years while you were a principal owner or officer? YES NO V If Yes, provide details.

NOTE: An affirmative answer is required below whether the sanction arose automatically, by operation of law, or as a result of any action taken by a government agency. Provide a detailed response to all questions checked "YES". If you need more space, photocopy the appropriate page and attach it to the questionnaire.
7. In the past (5) years, have you and/or any affiliated businesses or not-for-profit organizations listed in Section 5 in which you have been a principal owner or officer:
 a. Been debarred by any government agency from entering into contracts with that agency? YES NO If Yes, provide details for each such instance.
b. Been declared in default and/or terminated for cause on any contract, and/or had any contracts cancelled for cause? YES NO If Yes, provide details for each such instance.
c. Been denied the award of a contract and/or the opportunity to bid on a contract, including, but not limited to, failure to meet pre-qualification standards? YES NO If Yes, provide details for each such instance.
d. Been suspended by any government agency from entering into any contract with it; and/or is any action pending that could formally debar or otherwise affect such business's ability to bid or propose on contract? YES NO If Yes, provide details for each such instance.
8. Have any of the businesses or organizations listed in response to Question 5 filed a bankruptcy petition and/or been the subject of involuntary bankruptcy proceedings during the past 7 years, and/or for any portion of the last 7 year period, been in a state of bankruptcy as a result of bankruptcy proceedings initiated more than 7 years ago and/or is any such business now the subject of any pending bankruptcy proceedings, whenever initiated? If 'Yes', provide details for each such instance. (Provide a detailed response to all questions checked "YES". If you need more space, photocopy the appropriate page and attach it to the questionnaire.)
 a) Is there any felony charge pending against you? YES NO If Yes, provide details for each such charge.
b) Is there any misdemeanor charge pending against you? YES NO <a>V If Yes, provide details for each such charge.
c) Is there any administrative charge pending against you? YES NO If Yes, provide details for each such charge.
d) In the past 10 years, have you been convicted, after trial or by plea, of any felony, or of any other crime, an element of which relates to truthfulness or the underlying facts of which related to the conduct of business? YES NO If Yes, provide details for each such conviction.
e) In the past 5 years, have you been convicted, after trial or by plea, of a misdemeanor? YES NO If Yes, provide details for each such conviction.
f) In the past 5 years, have you been found in violation of any administrative or statutory charges? YES NO If Yes, provide details for each such occurrence.

9.	In addition to the information provided in response to the previous questions, in the past 5 years, have you been the subject of a criminal investigation and/or a civil anti-trust investigation by any federal, state or local prosecuting or investigative agency and/or the subject of an investigation where such investigation was related to activities performed at, for, or on behalf of the submitting business entity and/or an affillated business listed in response to Question 5? YES NO If Yes, provide details for each such investigation.
10.	In addition to the information provided, in the past 5 years has any business or organization listed in response to Question 5, been the subject of a criminal investigation and/or a civil anti-trust investigation and/or any other type of investigation by any government agency, including but not limited to federal, state, and local regulatory agencies while you were a principal owner or officer? YES NO If Yes; provide details for each such investigation.
11.	In the past 5 years, have you or this business, or any other affiliated business listed in response to Question 5 had any sanction imposed as a result of judicial or administrative proceedings with respect to any professional license held? YES NO If Yes; provide details for each such instance.
12.	For the past 5 tax years, have you failed to file any required tax returns or failed to pay any applicable federal, state or local taxes or other assessed charges, including but not limited to water and sewer charges? YES NO If Yes, provide details for each such year.

CERTIFICATION

A MATERIALLY FALSE STATEMENT WILLFULLY OR FRAUDULENTLY MADE IN CONNECTION WITH THIS QUESTIONNAIRE MAY RESULT IN RENDERING THE SUBMITTING BUSINESS ENTITY NOT RESPONSIBLE WITH RESPECT TO THE PRESENT BID OR FUTURE BIDS, AND, IN ADDITION, MAY SUBJECT THE PERSON MAKING THE FALSE STATEMENT TO CRIMINAL CHARGES.

I, Gregory G. Galdi , being duly sworn, state that I have read and understand all the items contained in the foregoing pages of this questionnaire and the following pages of attachments; that I supplied full and complete answers to each item therein to the best of my knowledge, information and belief; that I will notify the County in writing of any change in circumstances occurring after the submission of this questionnaire and before the execution of the contract; and that all information supplied by me is true to the best of my knowledge, information and belief. I understand that the County will rely on the information supplied in this questionnaire as additional inducement to enter into a contract with the submitting business entity.

2017

Sworn to before me this 31 stay of May

KAREN BERGMANN
NOTARY PUBLIC-STATE OF NEW YORK
NO. 01BE6086401
Gualified in Nassau County
Certificate Filed in Suffolk County
My Commission Expires June 23, 20

Custom Computer Specialists, Inc.

Name of submitting business

Gregory G. Galdi

Print name

Signaturé

Chief Executive Officer

Title

5 31 17

Business History Form

The contract shall be awarded to the responsible proposer who, at the discretion of the County, taking into consideration the reliability of the proposer and the capacity of the proposer to perform the services required by the County, offers the best value to the County and who will best promote the public interest.

In addition to the submission of proposals, each proposer shall complete and submit this questionnaire. The questionnaire shall be filled out by the owner of a sole proprietorship or by an authorized representative of the firm, corporation or partnership submitting the Proposal.

NOTE: All questions require a response, even if response is "none". No blanks.

(USE ADDITIONAL SHEETS IF NECESSARY TO FULLY ANSWER THE FOLLOWING QUESTIONS).

Da	te:	May 31, 2017	
1)	Prop	poser's Legal Name: Custom Computer Specialists, Inc.	
2)	Add	ress of Place of Business: 70 Suffolk Court, Hauppauge, NY 11788	
		other business addresses used within last five years:	
		ing Address (if different):	
Pho	one :	631-864-6699	
		e business own or rent its facilities? Rent	
		and Bradstreet number: 09-753-3350	
5)	Fede	eral I.D. Number: 11-2497640	
6)	The (Des	proposer is a (check one): Sole Proprietorship Partnership Corporation Otherscribe)	r
7)	Doe Yes	s this business share office space, staff, or equipment expenses with any other business? No If Yes, please provide details:	
8)	Doe	es this business control one or more other businesses? Yes No 💉 If Yes, please provide details.	
9)	Doe busi	es this business have one or more affiliates, and/or is it a subsidiary of, or controlled by, any other iness? Yes No If Yes, provide details	

D) Has the proposer ever had a bond or surety cancelled or forfeited, or a contract with Nassau County or a other government entity terminated? Yes No If Yes, state the name of bonding agency, (if a bond), date, amount of bond and reason for such cancellation or forfeiture: or details regarding the termination (if a contract)	ny
1) Has the proposer, during the past seven years, been declared bankrupt? Yes No If Yes, state date, court jurisdiction, amount of liabilities and amount of assets	3
2) In the past five years, has this business and/or any of its owners and/or officers and/or any affiliated business, been the subject of a criminal investigation and/or a civil anti-trust investigation by any federal, state or local prosecuting or investigative agency? And/or, in the past 5 years, have any owner and/or officer of any affiliated business been the subject of a criminal investigation and/or a civil anti-trust investigation by any federal, state or local prosecuting or investigative agency, where such investigation was related to activities performed at, for, or on behalf of an affiliated business. Yes No If Yes, provide details for each such investigation	
3) In the past 5 years, has this business and/or any of its owners and/or officers and/or any affiliated business been the subject of an investigation by any government agency, including but not limited to federal, state and local regulatory agencies? And/or, in the past 5 years, has any owner and/or officer of an affiliated business been the subject of an investigation by any government agency, including but not limited to federal, state and local regulatory agencies, for matters pertaining to that individual's position at or relationship to an affiliated business. Yes No If Yes, provide details for each such investigation	
4) Has any current or former director, owner or officer or managerial employee of this business had, either before or during such person's employment, or since such employment if the charges pertained to event that allegedly occurred during the time of employment by the submitting business, and allegedly related the conduct of that business:	
a) Any felony charge pending? Yes No If Yes, provide details for each such charge	
b) Any misdemeanor charge pending? Yes No ✓ If Yes, provide details for each su charge	ıch
c) In the past 10 years, you been convicted, after trial or by plea, of any felony and/or any otleatime, an element of which relates to truthfulness or the underlying facts of which related to the conduct of business? Yes No If Yes, provide details for each such conviction	he
d) In the past 5 years, been convicted, after trial or by plea, of a misdemeanor? Yes No If Yes, provide details for each such conviction	Personal

	e) In the past 5 years, been found in violation of any administrative, statutory, or regulatory provisions? Yes No If Yes, provide details for each such occurrence
15) In the pas any sanct license he	t (5) years, has this business or any of its owners or officers, or any other affiliated business had lon imposed as a result of judicial or administrative proceedings with respect to any professional old? Yes No; If Yes, provide details for each such instance
applicable sewer cha response	ast (5) tax years, has this business failed to file any required tax returns or failed to pay any efederal, state or local taxes or other assessed charges, including but not limited to water and arges? Yes No If Yes, provide details for each such year. Provide a detailed to all questions checked 'YES'. If you need more space, photocopy the appropriate page and the questionnaire
	alled response to all questions checked "YES". If you need more space, photocopy the age and attach it to the questionnaire.
17) Conflict o a) plea	Interest: Please disclose any conflicts of interest as outlined below. NOTE: If no conflicts exist, ase expressly state "No conflict exists." (i) Any material financial relationships that your firm or any firm employee has that may create a conflict of interest or the appearance of a conflict of interest in acting on behalf of Nassau County. NO CONFLICT EXISTS
	(ii) Any family relationship that any employee of your firm has with any County public servant that may create a conflict of interest or the appearance of a conflict of interest in acting on behalf of Nassau County. NO CONFLICT EXISTS
	(iii) Any other matter that your firm believes may create a conflict of interest or the appearance of a conflict of interest in acting on behalf of Nassau County. NO CONFLICT EXISTS
b)	Please describe any procedures your firm has, or would adopt, to assure the County that a conflict of interest would not exist for your firm in the future. If a conflict should arise guidance should be sought from The County.
extensive	resume or detailed description of the Proposer's professional qualifications, demonstrating experience in your profession. Any prior similar experiences, and the results of these ses, must be identified.
•	e proposer be other than an individual, the Proposal MUST include:
i) Di	ne proposer be other than an individual, the Proposal MUST include: ate of formation;

- ii) Name, addresses, and position of all persons having a financial interest in the company, including shareholders, members, general or limited partner;
- iii) Name, address and position of all officers and directors of the company;
- iv) State of incorporation (if applicable);
- v) The number of employees in the firm;
- vi) Annual revenue of firm;
- vii) Summary of relevant accomplishments
- viii) Copies of all state and local licenses and permits.
- B. Indicate number of years in business. 38 years
- C. Provide any other information which would be appropriate and helpful in determining the Proposer's capacity and reliability to perform these services.
- D. Provide names and addresses for no fewer than three references for whom the Proposer has provided similar services or who are qualified to evaluate the Proposer's capability to perform this work.

Company Valley Stream Central High School District
Contact Person Steve Caruso
Address 1 Kent Road
City/State Valley Stream, NY
Telephone 516-872-5644
Fax#
E-Mail Address_carusos@vschsd.org

Company South Huntington UFSD
Contact Person Jared Bloom
Address 60 Weston Street
City/State Huntington Station, NY 11746
Telephone 631-812-3101
Fax#
E-Mail Address jbloom@shufsd.org
Company Westbury UFSD
Contact Person_ Jay Marcucci
Address 2 Hitchcock Lane
City/State Old Westbury, NY
Telephone <u>516-876-5144</u>
Fax #
E-Mall Address jmarcucci@westburyschools.org

CERTIFICATION

Chief Executive Officer

Title

THIS QUESTIONNAIRE MAY RESULT IN RENDER RESPONSIBLE WITH RESPECT TO THE PRESEN SUBJECT THE PERSON MAKING THE FALSE STA	IT BID OR FUTURE BIDS, AND, IN ADDITION, MAY
full and complete answers to each item therein to the notify the County in writing of any change in circums and before the execution of the contract; and that all	the County will rely on the information supplied in this
Sworn to before me this 31 st day of May	2017
Motary Public	KAREN BERGMANN NOTARY PUBLIC-STATE OF NEW YORK No. 01BE6086401 Qualified in Nassau County Certificate Filed in Suffolk County My Commission Expires June 23, 2011
Name of submitting business: Custom Computer Sp	pecialists, Inc.
By: Gregory G. Galdi Print name Signature	unia.

A MATERIALLY FALSE STATEMENT WILLFULLY OR FRAUDULENTLY MADE IN CONNECTION WITH

Custom Computer Specialists, Inc. Response Disclosure Forms

A. Principal Questionnaire Form Additional Answers

- 4. Are there any outstanding loans, guarantees or any other form of security or lease or any other type of contribution made in whole or in part between you and the business submitting the questionnaire?
 - a. Custom Computer Specialists, Inc owes Gregory G. Galdi a \$1 million loan, with a one year term that will come due May 3, 2018.
 - b. Custom Computer Specialists, Inc leases 70 Suffolk Court, Hauppauge, NY 11788 from Triple G., which is owned by Gregory G. Galdi, the term of lease is through 2021.
- 5. Within the past 3 years, have you been a principal owner or officer of any business or not-for-profit organization other than the one submitting the questionnaire?
 - a. Triple G, LLC Owns 70 Suffolk Court, Hauppauge, NY 11788
 - b. Three G Transport Inc. Personal vehicle transportation
 - c. L&G Real Estate Investments

B. Business History Form Additional Answers

- a. Include a resume or detailed description of the Proposer's professional qualifications, demonstrating extensive experience in your profession. Any prior similar experiences, and the results of these experiences, must be identified
 - i. Date of formation: April 5, 1979
 - ii. Name, addresses, and position of all persons having a financial interest in the company, including shareholders, members, general or limited partner:
 - 1. Gregory G. Galdi 65 Spruce Street, Roslyn, NY 11576
 - iii. Name, address and position of all officers and directors of the company
 - Gregory G. Galdi, Chief Executive Officer 65 Spruce Street, Roslyn, NY 11576
 - iv. State of incorporation:
 - New York
 - v. The number of employees in the firm
 - 1. 271
 - vi. Annual revenue of firm
 - 1. 2016 Revenue \$56,352,395
 - vii. Summary of relevant accomplishments

1. Company Statistics

- a. Installed over \$310M of Cisco infrastructure equipment for our K-12 clients
- Provided Internet connectivity to well over 1,100,000 users for our K-12 clients
- Installed 87,000+ wireless access points covering over 65 million sq. ft. for our K-12 clients
- d. Installed over 100,000 desktops in the past 48 months
- e. Currently provide over 70 full and part-time on-site professionals in support of the end-user communities of our clients with over a 98% yearly renewal rate
- f. Delivered over 23,000 hours of technology and professional development training to clients in the past 24 months
- g. Completed more than 98% of all projects on-time and on-budget
- Enjoy a 97% renewal rate with our Onsite and Managed Support Services clients
- i. Hold well over 800 technical and organization certifications

2. Key Company Accomplishments

- a. In the last twelve years, we have:
- b. Installed over \$275M of Cisco infrastructure equipment
- c. Integrated over 1100 Frame Relay and ATM circuits
- Surveyed, planned and integrated building-wide Cisco/CAT5e data networks in over 1,000 client sites
- e. Maintained over 800 branch locations for a large regional banking institution
- Provided Internet and network connectivity to well over 1,700,000 users
- g. Installed over 131,000 access points covering 64 million sq. ft.
- h. Installed over 100,000 desktops
- i. Completed 98% of all projects on-time and on-budget
- Maintained over a 95% renewal rate for with our Managed and Onsite Support services clients
- Maintained and achieved more than 1000 technical and organization certifications

3. Administrative Applications Expertise

- a. Infinite Campus Web-based Student Management System
- b. SASI (student management)
- c. IGPRO (Grading system)
- d. Edge report card printing
- e. VersaTrans bus scheduling
- f. Cafeteria POS software
- g. SMART Notebook SMART Board
- h. Follet library automation
- i. Transfinder transportation
- j. Crystal Reports Analytics and reporting tool
- k. Certified Apple curriculum solutions partner
- 1. Annenberg Video-on-Demand solutions
- Mainstream experience in both application and professional development for:
 - Microsoft
 - Apple
 - Macromedia
 - Adobe
 - Inspiration
 - Tech for Learning (Hyperstudio)

4. E-Mail and Security Applications Expertise

- a. Microsoft Exchange 2016, 2013, 2010, 2007
- b. Trend Micro security and content filtering suite
- c. Symantec security e-Mail gateway suite
- d. Computer Associates' e-Trust security suite
- e. E-Mail forwarding, multiple post office and high-availability solutions
- f. MX Logic / McAfee email defense and archiving

5. Other Applications Expertise

- a. Cisco Security certifications-Master Collaboration 2016
- b. Application-based Internet Bandwidth filtering (for peer-to-peer file share prevention, MP3 download prevention, etc.)
- c. Checkpoint Security certifications
- d. VMware -virtualization software
- e. Citrix Portal and Application Publishing

- f. Citrix Collaboration Manager
- g. WebSense content filtering
- h. Cisco IPTV, IP Telephony and Converged Media solutions
- i. IP-based Physical Plant Security
- j. Wireless Full Building and Building-to-Building Services

6. Technical Support Related Expertise

- a. ITIL certified professionals on staff
- b. Help Desk Institute certified Support Center Directors on staff
- c. Help Desk Institute Analyst certified technicians on staff
- d. Founders and officers of the Help Desk Institute of Long Island

COUNTY OF NASSAU

CONSULTANT'S, CONTRACTOR'S AND VENDOR'S DISCLOSURE FORM

1.	Name of the Entity: Custom Computer Specialists, Inc.
	Address: 70 Suffolk Court
	City, State and Zip Code: Hauppauge, NY 11788
2,	Entity's Vendor Identification Number: 11-2497640
3.	Type of Business:Public CorpPartnershipJoint Venture
	Ltd. Liability CoClosely Held Corp Stype corporation Other (specify)
4. comj mem	List names and addresses of all principals; that is, all individuals serving on the Board of Directors or parable body, all partners and limited partners, all corporate officers, all parties of Joint Ventures, and all abers and officers of limited liability companies (attach additional sheets if necessary):
· longer over the state of the	Gregory G. Galdi - 65 Spruce Street, Roslyn, NY 11576

5. an in	List names and addresses of all shareholders, members, or partners of the firm. If the shareholder is no dividual, list the individual shareholdres/partners/members. If a Publicly held Corporation include a copy e 10K in lieu of completing this section.
-incolation (secon	Gregory G. Galdi - 65 Spruce Street, Roslyn, NY 11576

ve (if may take liary
bid, ed by any partment mittee coment or obying as e, uties.
·

(b) Describe lobbying activity of each lobbyist. See page 4 of 4 for a complete description of lobbying activities.
NONE
(c) List whether and where the person/organization is registered as a lobbyist (e.g., Nassau Coun New York State):
NOT APPLICABLE
8. VERIFICATION: This section must be signed by a principal of the consultant, contractor or Vendo authorized as a signatory of the firm for the purpose of executing Contracts.
The undersigned affirms and so swears that he/she has read and understood the foregoing statements and the are, to his/her knowledge, true and accurate.
Dated: 53117 Signed: July MM) Print Name: Gregory G/Gaidi
Title: Chief Executive Officer

The term lobbying shall mean any attempt to influence: any determination made by the Nassau County Legislature, or any member thereof, with respect to the introduction, passage, defeat, or substance of any local legislation or resolution; any determination by the County Executive to support, oppose, approve or disapprove any local legislation or resolution, whether or not such legislation has been introduced in the County Legislature; any determination by an elected County official or an officer or employee of the County with respect to the procurement of goods, services or construction, including the preparation of contract specifications, including by not limited to the preparation of requests for proposals, or solicitation, award or administration of a contract or with respect to the solicitation, award or administration of a grant, loan, or agreement involving the disbursement of public monies; any determination made by the County Executive. County Legislature, or by the County of Nassau, its agencies, boards, commissions, department heads or committees, including but not limited to the Open Space and Parks Advisory Committee, the Planning Commission, with respect to the zoning, use, development or improvement of real property subject to County regulation, or any agencies, boards, commissions, department heads or committees with respect to requests for proposals, bidding, procurement or contracting for services for the County; any determination made by an elected county official or an officer or employee of the county with respect to the terms of the acquisition or disposition by the county of any interest in real property, with respect to a license or permit for the use of real property of or by the county, or with respect to a franchise, concession or revocable consent; the proposal. adoption, amendment or rejection by an agency of any rule having the force and effect of law; the decision to hold, timing or outcome of any rate making proceeding before an agency; the agenda or any determination of a board or commission;

any determination regarding the calendaring or scope of any legislature oversight hearing; the issuance, repeal, modification or substance of a County Executive Order; or any determination made by an elected county official or an officer or employee of the county to support or oppose any state or federal legislation, rule or regulation, including any determination made to support or oppose that is contingent on any amendment of such legislation, rule or regulation, whether or not such legislation has been formally introduced and whether or not such rule or regulation has been formally proposed.

PM 1000

FORMAL SEALED BID

PROPOSAL STATE OF NEW YORKS AL



COUNTY OF NASSAU

BIDS WILL BE RECEIVED AND OPENED AT OFFICE OF PURCHASING, 1 WEST STREET, NORTH ENTRANCE, MINEOLA, NEW YORK 11501 OFFICE HOURS 9 AM - NOON & 1 PM - 4:45 PM

BUYER Vita Virgilio

TELEPHONE 516-571-6679

BID NUMBER 92047-09225-159

Dated: 09/10/2015

BID OPENING DATE 09/22/2015 11:00 A.M. E.S.T.

REQUISITION NUMBER

PREPARE YOUR BID ON THIS FORM USING BLACK INK OR TYPEWRITER

BID TITLE: Computer Repair & Preventive Service

ALL BIDS MUST BE F.O.B. DESTINATION AND INCLUDE DELIVERY WITHIN DOORS UNLESS OTHERWISE SPECIFIED.

THE UNDERSIGNED BIDDER AFFIRMS AND DECLARES THAT HE/SHE HAS CAREFULLY EXAMINED THE ADVERTISED INVITATION FOR BIDS, THE BID TERMS AND CONDITIONS, AND DETAILED SPECIFICATIONS, AND CERTIFIES THAT THIS BID IS SIGNED WITH FULL KNOWLEDGE AND ACCEPTANCE OF ALL THE PROVISIONS THEREOF AND OFFERS AND AGREES, IF THIS BID IS ACCEPTED WITHIN NINETY (90) DAYS FROM THE BID OPENING DATE TO FURNISH ANY OR ALL THE ITEMS UPON WHICH PRICES ARE HEREINAFTER

PERCENT WILL BE ALLOWED FOR PROMPT PAYMENT WITHIN 20 BUSINESS DAYS.

THE BIDDER CERTIFIES THAT: (A) THE BID HAS BEEN ARRIVED AT BY THE BIDDER INDEPENDENTLY AND HAS BEEN SUBMITTED WITHOUT COLLUSION WITH ANY OTHER VENDOR OF MATERIALS, SUPPLIES OR EQUIPMENT OF THE TYPE DESCRIBED IN INVITA-TION FOR BIDS, AND (B) THE CONTENTS OF THE BID HAVE NOT BEEN COMMUNICATED BY THE BIDDER, NOR, TO ITS BEST KNOWLEDGE AND BELIEF, BY ANY OF ITS EMPLOYEES OR AGENTS, TO ANY PERSON NOT AN EMPLOYEE OR AGENT OF BIDDER OR ITS SURETY ON ANY BOND FURNISHED HEREWITH PRIOR TO OFFICIAL OPENING OF THE BID.

DELIVERY MADE TO:

As specified on individual orders

GUARANTEED DELIVERY DATE

DAYS AFTER RECEIPT OF ORDER

EMPLOYERS FEDERAL TAX ID NUMBER 11-2497640

TOLL FREE TELEPHONE NUMBER: 800-598-8989
BIDS MUST BE SIGNED BY PROPRIETOR, PARTNER OR OFFICER AUTHORIZED TO SIGN FOR CORPORATION

NAME OF BIDDER Custom Computer Specialists, Inc

ADDRESS 70 Suffolk Court

Hauppayage

ZIP CODE

11788

TELEPHONE

631-864-6699

SIGNATURE OF AUTHORIZED INDIVIDUAL

PRINT OR TYPE NAME OF SIGNER AND TITLE

IN EXECUTING THIS BID, THE BIDDER WARRANTS THAT THE PRICES SUBMITTED HEREIN ARE NOT HIGHER THAN THOSE OFFERED TO ANY GOVERNMENTAL OR COMMERCIAL CONSUMER FOR LIKE DELIVERIES. THE PRICES HEREIN SHOULD NOT INCLUDE ANY FEDERAL EXCISE TAXES OR SALES TAXES IMPOSE BY ANY STATE OR MUNICIPAL GOVERNMENT. SUCH TAXES, IF INCLUDED, MUST BE DEDUCTED BY THE BIDDER WHEN SUBMITTING BID. BIDDERS ARE REQUESTED TO ALSO READ THE TERMS AND CONDITIONS.

BID TERMS AND CONDITIONS

- 1. Bids on equipment must be on standard new equipment, latest model, except as otherwise specifically stated in proposal or detailed specification. Where any part of nominal appurtenances of equipment is not described, it shall be understood that all equipment and appurtenances which are usually provided in the manufacturer's stock model shall be furnished.
- 2. Bids on materials and supplies must be for new items except as otherwise specifically stated in bid or detailed specifications.
- 3. Bidder declares that the bid is made without any connection with any other Bidder, submitting a bid for the same items, and is in all respects fair and without collusion or fraud.
- 4. PRICES The provisions of the New York State Fair Trade Law (Fed-Crawford Act) and the federal price discrimination law (Robinson-Patman Act) do not apply to purchases made by the County.
- 5. SURETY In the event that an award is made hereunder, The Director of Purchase reserves the right to request successful bidders to post, within one week, security for faithful performance, with the understanding that the whole or any part thereof may be used by the County of Nassau to supply any deficiency that may arise from any default on the part of the Bidder. Such security must meet all the requirements of the County Attorney and be approved by the County Attorney.

- 6. SAMPLES Samples, when required, must be submitted strictly in accordance with instructions; otherwise bid may not be considered. If samples are requested subsequent to bid opening they shall be delivered within five (5) days of the request for bid to have consideration. Samples must be furnished free of charge and must be accompanied by descriptive memorandum invoices indicating if the Bidder desires their return; also specifying the address to which they are to be returned, provided they have not been used or made useless by tests. Award samples may be held for comparison with deliveries. Samples will be returned at the Bidders risk and expense.
- Award The Director, Office of Purchasing reserves the right before making award to make investigations as to whether or not the items, qualifications or facilities offered by the Bidder meet the requirements set forth herein and are sample and sufficient to insure the proper performance in the event of award. The Bidder must be prepared, if requested by the Director, to present evidence of experience, ability and financial standing, as well as a statement as to plant, machinery and capacity of the manufacturer for the production and distribution of the material on which he is bidding. Upon request of the Director, successful bidder shall file certification from the manufacturer relative to authorization, delivery, service and guarantees. If it is found that the conditions of the bids are not complied with or that articles or equipment proposed to be furnished do not meet the requirements called for, or that the qualification, financial standing or facilities are not satisfactory, the Director may reject such bids. It is distinctly understood, however, that nothing in the foregoing shall mean or imply that it is obligatory upon the Director to make any examinations before award; and it is further understood that, if such examination is made, it in no way relieves the Bidder from fulfilling all requirements and conditions of the bid.
- 8. Awards will be made to the lowest responsible Bidder. Cash discounts will not be a factor in determining awards, except in the bids. Consideration will be given to the reliability of the Bidder, the quantities of the materials, equipment or supplies to be furnished, their conformity with the specifications, the purpose for which required and the terms of delivery.
- The Director reserves the right to reject and all bids in whole or in part and to waive technical defects, irregularities and omissions if in his judgment the best interests of the County will be served.
- Unless otherwise indicated heroin, the Director reserves the right to make award by items, by classes, by group of items, or as a whole.
- 11. DELIVERIES Upon failure of the Vendor to deliver within the time specified, or within reasonable time as interpreted by the Director, or failure to make replacement of rejected articles, when so requested immediately or as directed by the Director, the Director may purchase from other sources to take the place of the item rejected or not delivered. The Director reserves the right to authorize immediate purchase from other sources against rejections on any order when necessary. On all-such purchases the Vendor agrees to promptly reimburse the County for excess cost occasioned by such purchases. Should the cost be less, the Vendor shall have no claim to the difference. Such purchases will be deducted from order quantity.
- An order may be canceled at the Vendors expense upon nonperformance. Failure of the Vendor to furnish additional surety within ten (10) days from date of requested shall be sufficient cause for the cancellation of the order.
- 13. When in the determination of the Director, the articles or equipment delivered fail to meet County specifications or, if in the determination of the Director, the Vendor consistently fails to deliver as ordered, the Director reserves the right, to cancel the order and purchase the balance from other sources at Vendor expense.
- 14. Delivery must be made as ordered and in accordance with the bid. If delivery instructions do not appear on order. It will be interpreted to mean prompt delivery. The decision of the Director as to reasonable compliance with delivery terms shall be final. Burden of proof of delay in receipt of order shall rest with the Vendor.
- 15. The County Agencies will not schedule any deliveries for Saturdays, Sundays or Legal Holiday, except commodities required for daily consumption or where the delivery is an emergency, a replacement, or is overdue, in which event the convenience of the Agency will govern.
- 16. Supplies shall be securely and properly packed for shipment, according to accepted commercial practice, without extra charge for packing cases, reels, bailing or sacks, the containers to remain the property of the agency unless definitely stated otherwise in the bid.
- 17. The Vendor shall be responsible for delivery of supplies in good condition at point of destination. The Vendor shall file all claims with carrier for breakage, imperfections and other losses, which will be deducted from invoices. The receiving Agency will note for the benefit of Vendor when packages are not received in good conditions.

- 18. All supplies which are customarily labeled or identified must have securely affixed thereto the original un-mutilated label or marking of the manufacturer.
- 19. Billings for deliveries must be rendered on County claim forms.
- 20. Furniture, machines, and other equipment must be delivered, installed and set in place as directed, ready for use unless otherwise specified.
- 21. Deliveries are subject to reweighing at destination by the County and payment will be made on the basis of materials delivered. Normal shrinkage will be allowed in such instances where shrinkage is possible. Short weight shall be sufficient cause for cancellation of order at Vendors expense.
- 22. GUARANTEES BY BIDDER Bidder hereby guarantees: (a) To save the County, its agents and employees harmless from liability of any nature or kind for the use of any copyrighted or un-copyrighted composition, secret process, patented or unpatented invention, article or appliance firmished or used in the performance hereof of which the Bidder is not the Patentee, assignee or licensee, and to defend any action brought against the County in the name of the County and under the direction of the County Attorney at the sole cost of the Bidder or in the sole option of the Director to pay the cost of such defense to the County. (b) His products against defective material or workmauship and to repair any damages or matring occasioned in transit.
- (c) To furnish adequate protection from damage for all work and to repair damages of any kind, for which he or his workmen are responsible, to the building or equipment, to this own work or the work of other Vendors, or in the opinion of the Director to pay for the same by deductions in payments due under this contract.
- (d) To pay for all permits, licenses and fees and give all notices and comply with all laws ordinances, rules and regulations of the city, village or town in which the installation his to be made, and of the County of Nassau and the State of New York.
- (e) To carry proper insurance in the opinion of the Director, and approved by the County Attorney to protect the County from loss in case of accident, fire and theft.
- f) That he will keep himself fully informed, of all municipal ordinances and regulations, state and national laws in any manner affecting the work or goods herein specified, and any extra work contracted for by him, and shall at all times observe and comply with said ordinances, laws and regulations, including all provisions of the Workmen Compensation and Labor Laws, and shall indemnify and save harmless the County of Nassau and the Nassau County Legislature from loss and liability upon any and all Claims on account of any physical injury to persons, including death, or damage to property and from all cost and expenses in suits which may be brought against the same on account of such injuries irrespective of the actual cost of the same and irrespective of whether the same shall have been due to the negligence of the Bidder or his agents.
- (g) That the items furnished shall conform to all the provisions of the bid and this warranty shall survive acceptance, or use of any material so furnished.
- (h) That all deliveries will not be inferior to the accepted bid sample.
- 2.3. LABOR LAWS and ANTIDISCRIMINATION. Upon the vendor acceptance hereof, the vendor agrees to comply with Article IX, Section 2 C of the Constitution of the State of New York, Section 220 220a, 220b, 220d, 220e and 230 of the Labor Law, Section 5 and 12 of the Lien Law, Article 2 of the Uniform Commercial Code, Sections 108 and 109 as well as Article 18 of the General Municipal Law, Section 2218 of the County Government Law of Nassau County. Section 224.2 of the Nassau County Administrative Code, the provisions of the anti-Discrimination Order of Nassau County, and the vendor shall keep himself fully informed of all additional municipal ordinances and regulations, State and National Laws in any manner affecting this order and the goods or services delivered or rendered or to be delivered or rendered there under, and shall at all times observe and comply with said ordinances, laws and regulations at his sole cost and expense.
- 24. ASSIGNMENT. The contractor is hereby prohibited from assigned, transferring, conveying, subletting or otherwise disposing of this contract or his right, title, or interest therein, or his power to execute such contract, to any other person or corporation without the previous consent in writing of the officer, board or agency awarding the contract.
- The County of Nassau will not be responsible nor liable for any shipment or delivery of any materials, supplies, or equipment without it's express written instructions or valid Purchase Order.
- 26. No agreements, changes, modifications or alterations shall be deemed effective nor shall the same be binding upon the County unless in writing and signed by the Director, Office of Purchasing or his duly/ designated representative.

DISCLOSURE STATEMENT

THE NASSAU COUNTY LEGISLATURE REQUIRES THE FOLLOWING INFORMATION PRIOR TO CONSIDERATION FOR AN AWARD.

Bidders Name:	Custom Computer Specialist		
Address:	70 Suffolk Court, Hauppauge, NY 11788		
Telephone No:	(631) 864-6699	Fax No: (631) 543-2512	
1. State Wheth	ner: A Corporation _	<u> </u>	
	Individual _		
	Partnership _		

GUIDELINES FOR DISCLOSURE

THE NASSAU COUNTY LEGISLATURE REQUIRES THE NAMES AND HOME* ADDRESSES OF ALL PRINCIPALS. DISCLOSURE MUST BE PROVIDED AS INDICATED BY TYPE OF OWNERSHIP. (PLEASE LIST ALL REQUIRED INFORMATION ON A SEPARATE SHEET AND ATTACH TO BID.)

- 1) Sole Proprietorship/Individual. The Name and Home Address of the Sole Proprietorship/Individual.
- 2) Closely Held Corporation. The Name and Home Addresses of all Shareholders, Officers and Directors.
- 3) Publicly Traded Corporation. Only the page(s) of the SEC FORM 10-K setting forth the name of all officers and directors.
- 4) Not for Profit Corporation. The Names and Home Addresses of all members, Officer and Directors.
- 5) Partnership. The Names and Home Address of all General and Limited Partners.
- 6) Limited Liability Company. The Names and Home Addresses of all Members.
- 7) Limited Liability Partnership. The Name and Home Addresses of all Members.
- 8) Joint Venture. The Names and Home Addresses of all Joint Ventures.

NOTE: IF ANY ENTITY IS TIERED, YOU MUST ALSO LIST ALL INDIVIDUAL PRINCIPALS OF THE TIERED ENTITY.
*IN THE CASE OF PUBLICLY TRADED CORPORATIONS THE SEC FORM 10K SUFFICES AND HOME ADDRESSES ARE NOT NECESSARY.

Please see Appendix A

QUALIFICATION STATEMENT

ALL BIDS MUST BE F.O.B. DESTINATION AND INCLUDE DELIVERY WITHIN DOORS	UNLESS OTHERWISE SPECIFIED.	
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BIDDER	TITLE	2

BIDDER'S NAME:	Custom Computer Spec	cialist		
ADDRESS:	<u>′0 Suffolk Ct. Hauppau</u>	ge, NY 11788		
1. STATE WHETH	ER: CORPORATION	IN	IDIVIDUAL	PARTNERSHIP
	TION OR PARTNERSHIP LIS	ST NAME(S) AND AL	DDRESS(S) OF OFFICER(S) ow Lane, Lloyd Harbor,	
VICE PRESIDEN	T		ow Lane, Lloyd Harbor,	
SECRETARY			ow Lane, Lloyd Harbor,	
TREASURER	Linda Miller Gald	II - 14 FOX IVIEAU	ow Lane, Lloyd Harbor,	N1 117 TO
3. HAVE YOU FILI IF SO WHEN?	ED A QUALIFICATION STAT	EMENT WITH THE	COUNTY OF NASSAU?	NO
4. HOW MANY YE	ARS HAS YOUR ORGANIZA	TION BEEN IN BUS	INESS UNDER YOUR PRESE	NT NAME? <u>36 Years</u>
5. HAVE YOU, OR IF SO, WHERE		TO COMPLETE AN	Y WORK AWARDED TO YOU	1? <u>NO</u>
			RM INTERESTED? S OF YOUR ORGANIZATION	N/A
INDIVIDUALS NAME	PRESENT POSITION	YEARS OF EXPERIENCE	MAGNITUDE AND TYPE OF WORK	IN WHAT CAPACITY
Tom Franson	Director	20	Program Managem	ent/Service Delivery
Keith Petoske	Sales Manager	14	Engagement/Relat	onship Manager
8. IN WHAT MAN	NER HAVE YOU INSPECTE	THIS PROPOSED	WORK? EXPLAIN IN DETAI	L
Custom Comp	uter Specialist has wo	rked with the cou	unty for over 10 years.	We have a good
understanding	of the environment an	d what is neede	d to perform the work re	equired.
9. THE CONTRAC		R YOUR FIRM, WIL	L HAVE THE PERSONAL SU	PERVISION OF WHOM? GIV
Keith Petoske	, Sales Manager (631) 761-1491 kpet	oske@customonline.co	om
Tom Franson,	Director, Project Mana	agers (631) 761	-1476 tfranson@custo	monline.com
ALL BIDS MUST	BE F.O.B. DESTINATION AND	INCLUDE DELIVERY V	VITHIN DOORS UNLESS OTHER	RWISE SPECIFIED.
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10. BIDDERS ARE REQUIRED TO COMPLETE THIS FORM PROVIDING THREE (3) REFERENCES OF PAST PERFORMANCE. REFERENCES SHOULD INVOLVE PROJECTS AND/OR SERVICE SITUATIONS OF SIMILAR SIZE AND SCOPE TO THIS BID. REFERENCES MUST HAVE HAD DEALING WITH THE BIDDER WITHIN THE LAST THIRTY-SIX (36) MONTHS. THE COUNTY RESERVES THE RIGHT TO CONTACT ANY OR ALL OF THE REFERENCES SUPPLIED FOR AN EVALUATION OF PAST PERFORMANCE IN ORDER TO ESTABLISH THE RESPONSIBILITY OF THE BIDDER BEFORE THE ACTUAL AWARD OF THE BID AND/OR CONTRACT. COMPLETION OF THE REFERENCE FORM IS REQUIRED.

NASSAU COUNTY (AND ANY OF ITS AGENCIES) MAY BE LISTED AS AN ADDITIONAL REFERENCE, BUT MAY NOT BE SUBSTITUTED FOR ANY OF THE THREE REQUIRED REFERENCES.

1. REFERENCE'S NAME:	State of Massachusetts
ADDRESS:	1550 Main Street, Springfield, MA 01103
TELEPHONE: <u>(413) 78</u> CONTRACT DATE:	7-7870 CONTACT PERSON Robert Howell 2005-present
2. REFERENCE'S NAME: ADDRESS:	Nassau BOCES 1 Merrick Avenue, Westbury, NY 11590
TELEPHONE: <u>(516) 83</u> CONTRACT DATE:	2-2784 CONTACT PERSON <u>James Muir</u> 2005-present
3. REFERENCE'S NAME: ADDRESS:	Town of Islip 655 Main Street, Islip, NY 11751
TELEPHONE: (631) 59 CONTRACT DATE:	5-3810 CONTACT PERSON Steve Kosin 2003-present
	USE SEPARATE PAGE IF ADDITIONAL SPACE IS NEEDED.

I certify that all the statements contained in this document are true, complete and correct to the best of my knowledge and belief and are made in good faith, including data contained in the Organization's Relevant Experience. A false certification or failure to disclose information shall be grounds for disqualification or termination of any award.

Please see Following Page 5 for Further References

ALL BIDS MUST BE F.O.B. DESTINATION AND INCLUDE DELIVERY WITHIN DOORS L	INLESS OTHERWISE SPECIFIED.
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10. BIDDERS ARE REQUIRED TO COMPLETE THIS FORM PROVIDING THREE (3) REFERENCES OF PAST PERFORMANCE. REFERENCES SHOULD INVOLVE PROJECTS AND/OR SERVICE SITUATIONS OF SIMILAR SIZE AND SCOPE TO THIS BID. REFERENCES MUST HAVE HAD DEALING WITH THE BIDDER WITHIN THE LAST THIRTY-SIX (36) MONTHS. THE COUNTY RESERVES THE RIGHT TO CONTACT ANY OR ALL OF THE REFERENCES SUPPLIED FOR AN EVALUATION OF PAST PERFORMANCE IN ORDER TO ESTABLISH THE RESPONSIBILITY OF THE BIDDER BEFORE THE ACTUAL AWARD OF THE BID AND/OR CONTRACT. COMPLETION OF THE REFERENCE FORM IS REQUIRED.

NASSAU COUNTY (AND ANY OF ITS AGENCIES) MAY BE LISTED AS AN ADDITIONAL REFERENCE, BUT MAY NOT BE SUBSTITUTED FOR ANY OF THE THREE REQUIRED REFERENCES.

1. REFERENCE'S N	AME: Town of Oyster Bay
ADDRESS:	74 Audrey Avenue, Oyster Bay, NY 11771
TELEPHONE: 510 CONTRACT DATE:	6-624-6447 CONTACT PERSON <u>Christine Wiss</u> 2008-present
2. REFERENCE'S N	AME:
ADDRESS:	
TELEPHONE:CONTRACT DATE:	CONTACT PERSON
3. REFERENCE'S N	AME:
ADDRESS:	
TELEPHONE:CONTRACT DATE:	CONTACT PERSON
	USE SEPARATE PAGE IF ADDITIONAL SPACE IS NEEDED.

I certify that all the statements contained in this document are true, complete and correct to the best of my knowledge and belief and are made in good faith, including data contained in the Organization's Relevant Experience. A false certification or failure to disclose information shall be grounds for disqualification or termination of any award.

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Appendix EE

EQUAL EMPLOYMENT OPPORTUNITIES FOR MINORITIES AND WOMEN

The provisions of this Appendix EE are hereby made a part of the document to which it is attached.

The Contractor shall comply with all federal, State and local statutory and constitutional anti-discrimination provisions. In addition, Local Law No. 14-2002, entitled "Participation by Minority Group Members and Women in Nassau County Contracts," governs all County Contracts as defined by such title and solicitations for bids or proposals for County Contracts. In accordance with Local Law 14-2002:

- (a) The Contractor shall not discriminate against employees or applicants for employment because of race, creed, color, national origin, sex, age, disability or marital status in recruitment, employment, job assignments, promotions, upgradings, demotions, transfers, layoffs, terminations, and rates of pay or other forms of compensation. The Contractor will undertake or continue existing programs related to recruitment, employment, job assignments, promotions, upgradings, transfers, and rates of pay or other forms of compensation to ensure that minority group members and women are afforded equal employment opportunities without discrimination.
- (b) At the request of the County contracting agency, the Contractor shall request each employment agency, labor union, or authorized representative of workers with which it has a collective bargaining or other agreement or understanding, to furnish a written statement that such employment agency, union, or representative will not discriminate on the basis of race, creed, color, national origin, sex, age, disability, or marital status and that such employment agency, labor union, or representative will affirmatively cooperate in the implementation of the Contractor's obligations herein.
- (c) The Contractor shall state, in all solicitations or advertisements for employees, that, in the performance of the County Contract, all qualified applicants will be afforded equal employment opportunities without discrimination because of race, creed, color, national origin, sex, age, disability or marital status.
- (d) The Contractor shall make Best Efforts to solicit active participation by certified minority or women-owned business enterprises ("Certified M/WBEs") as defined in Section 101 of Local Law No. 14-2002, including the granting of Subcontracts.
- (e) The Contractor shall, in its advertisements and solicitations for Subcontractors, indicate its interest in receiving bids from Certified M/WBEs and the requirement that Subcontractors must be equal opportunity employers.
- (f) Contractors must notify and receive approval from the respective Department Head prior to issuing any Subcontracts and, at the time of requesting such authorization, must submit a signed Best Efforts Checklist.
- (g) Contractors for projects under the supervision of the County's Department of Public Works shall also submit a utilization plan listing all proposed Subcontractors so that, to the greatest extent feasible, all Subcontractors will be approved prior to commencement of work. Any additions or changes to the list of subcontractors under the utilization plan shall be approved by the Commissioner of the Department of Public Works when made. A copy of the utilization plan any additions or changes thereto shall be submitted by the Contractor to the Office of Minority Affairs simultaneously with the submission to the Department of Public Works.
- (h) At any time after Subcontractor approval has been requested and prior to being granted, the contracting agency may require the Contractor to submit Documentation Demonstrating Best Efforts to Obtain Certified Minority or Women-owned Business Enterprises. In addition, the contracting agency may require the Contractor to submit such documentation at any time after Subcontractor approval when the contracting agency has reasonable cause to believe that the existing Best Efforts Checklist may be inaccurate. Within ten working days (10) of any such request by the contracting agency, the Contractor must submit Documentation.
- (i) In the case where a request is made by the contracting agency or a Deputy County Executive acting on behalf of the contracting agency, the Contractor must, within two (2) working days of such request, submit evidence to demonstrate that it employed Best Efforts to obtain Certified M/WBE participation through proper documentation.
- (j) Award of a County Contract alone shall not be deemed or interpreted as approval of all Contractor's Subcontracts and Contractor's fulfillment of Best Efforts to obtain participation by Certified M/WBEs.
- (k) A Contractor shall maintain Documentation Demonstrating Best Efforts to Obtain Certified Minority or Women-owned Business Enterprises for a period of six (6) years. Failure to maintain such records shall be deemed failure to make Best Efforts to comply with this Appendix EE, evidence of false certification as M/WBE compliant or considered breach of the County Contract.

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- (1) The Contractor shall be bound by the provisions of Section 109 of Local Law No. 14-2002 providing for enforcement of violations as follows:
 - a. Upon receipt by the Executive Director of a complaint from a contracting agency that a County Contractor has failed to comply with the provisions of Local Law No. 14-2002, this Appendix EE or any other contractual provisions included in furtherance of Local Law No. 14-2002, the Executive Director will try to resolve the matter.
 - b. If efforts to resolve such matter to the satisfaction of all parties are unsuccessful, the Executive Director shall refer the matter, within thirty days (30) of receipt of the complaint, to the American Arbitration Association for proceeding thereon.
 - c. Upon conclusion of the arbitration proceedings, the arbitrator shall submit to the Executive Director his recommendations regarding the imposition of sanctions, fines or penalties. The Executive Director shall either (i) adopt the recommendation of the arbitrator (ii) determine that no sanctions, fines or penalties should be imposed or (iii) modify the recommendation of the arbitrator, provided that such modification shall not expand upon any sanction recommended or impose any new sanction, or increase the amount of any recommended fine or penalty. The Executive Director, within ten days (10) of receipt of the arbitrators award and recommendations, shall file a determination of such matter and shall cause a copy of such determination to be served upon the respondent by personal service or by certified mail return receipt requested. The award of the arbitrator, and the fines and penalties imposed by the Executive Director, shall be final determinations and may only be vacated or modified as provided in the civil practice law and rules ("CPLR").
- (m) The contractor shall provide contracting agency with information regarding all subcontracts awarded under any County Contract, including the amount of compensation paid to each Subcontractor and shall complete all forms provided by the Executive Director or the Department Head relating to subcontractor utilization and efforts to obtain M/WBE participation..

Failure to comply with provisions (a) through (m) above, as ultimately determined by the Executive Director, shall be a material breach of the contract constituting grounds for immediate termination. Once a final determination of failure to comply has been reached by the Executive Director, the determination of whether to terminate a contract shall rest with the Deputy County Executive with oversight responsibility for the contracting agency.

Provisions (a), (b) and (c) shall not be binding upon Contractors or Subcontractors in the performance of work or the provision of services or any other activity that are unrelated, separate, or distinct from the County Contract as expressed by its terms.

The requirements of the provisions (a), (b) and (c) shall not apply to any employment or application for employment outside of this County or solicitations or advertisements therefore or any existing programs of affirmative action regarding employment outside of this County and the effect of contract provisions required by these provisions (a), (b) and (c) shall be so limited.

The Contractor shall include provisions (a), (b) and (c) in every Subcontract in such manner that these provisions shall be binding upon each Subcontractor as to work in connection with the County Contract.

As used in this Appendix EE the term "Best Efforts Checklist" shall mean a list signed by the Contractor, listing the procedures it has undertaken to procure Subcontractors in accordance with this Appendix EE.

As used in this Appendix EE the term "County Contract" shall mean (i) a written agreement or purchase order instrument, providing for a total expenditure in excess of twenty-five thousand dollars (\$25,000), whereby a County contracting agency is committed to expend or does expend funds in return for labor, services, supplies, equipment, materials or any combination of the foregoing, to be performed for, or rendered or furnished to the County; or (ii) a written agreement in excess of one hundred thousand dollars (\$100,000), whereby a County contracting agency is committed to expend or does expend funds for the acquisition, construction, demolition, replacement, major repair or renovation of real property and improvements thereon. However, the term "County Contract" does not include agreements or orders for the following services: banking services, insurance policies or contracts, or contracts with a County contracting agency for the sale of bonds, notes or other securities.

As used in this Appendix EE the term "County Contractor" means an individual, business enterprise, including sole proprietorship, partnership, corporation, not-for-profit corporation, or any other person or entity other than the County, whether a

ALL BIDS MUST BE F.O.B. DESTINATION AND INCLUDE DELIVERY WITHIN DO	ORS UNLESS OTHERWISE SPECIFIED.
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BIDDER	TÍTLE

contractor, licensor, licensee or any other party, that is (i) a party to a County Contract, (ii) a bidder in connection with the award of a County Contract, or (iii) a proposed party to a County Contract, but shall not include any Subcontractor.

As used in this Appendix EE the term "County Contractor" shall mean a person or firm who will manage and be responsible for an entire contracted project.

As used in this Appendix EE "Documentation Demonstrating Best Efforts to Obtain Certified Minority or Women-owned Business Enterprises" shall include, but is not limited to the following:

- a. Proof of having advertised for bids, where appropriate, in minority publications, trade newspapers/notices and magazines, trade and union publications, and publications of general circulation in Nassau County and surrounding areas or having verbally solicited M/WBEs whom the County Contractor reasonably believed might have the qualifications to do the work. A copy of the advertisement, if used, shall be included to demonstrate that it contained language indicating that the County Contractor welcomed bids and quotes from M/WBE Subcontractors. In addition, proof of the date(s) any such advertisements appeared must be included in the Best Effort Documentation. If verbal solicitation is used, a County Contractor's affidavit with a notary's signature and stamp shall be required as part of the documentation.
- b. Proof of having provided reasonable time for M/WBE Subcontractors to respond to bid opportunities according to industry norms and standards. A chart outlining the schedule/time frame used to obtain bids from M/WBEs is suggested to be included with the Best Effort Documentation
- c. Proof or affidavit of follow-up of telephone calls with potential M/WBE subcontractors encouraging their participation. Telephone logs indicating such action can be included with the Best Effort Documentation
- d. Proof or affidavit that M/WBE Subcontractors were allowed to review bid specifications, blue prints and all other bid/RFP related items at no charge to the M/WBEs, other than reasonable documentation costs incurred by the County Contractor that are passed onto the M/WBE.
- e. Proof or affidavit that sufficient time prior to making award was allowed for M/WBEs to participate effectively, to the extent practicable given the timeframe of the County Contract.
- f. Proof or affidavit that negotiations were held in Best Efforts with interested M/WBEs, and that M/WBEs were not rejected as unqualified or unacceptable without sound business reasons based on (1) a thorough investigation of M/WBE qualifications and capabilities reviewed against industry custom and standards and (2) cost of performance The basis for rejecting any M/WBE deemed unqualified by the County Contractor shall be included in the Best Effort Documentation
- g. If an M/WBE is rejected based on cost, the County Contractor must submit a list of all sub-bidders for each item of work solicited and their bid prices for the work.
- h. The conditions of performance expected of Subcontractors by the County Contractor must also be included with the Best Effort Documentation
- i. County Contractors may include any other type of documentation they feel necessary to further demonstrate their Best Efforts regarding their bid documents.

As used in this Appendix EE the term "Executive Director" shall mean the Executive Director of the Nassau County Office of Minority Affairs; provided, however, that Executive Director shall include a designee of the Executive Director except in the case of final determinations issued pursuant to Section (a) through (l) of these rules.

As used in this Appendix EE the term "Subcontract" shall mean an agreement consisting of part or parts of the contracted work of the County Contractor.

As used in this Appendix EE, the term "Subcontractor" shall mean a person or firm who performs part or parts of the contracted work of a prime contractor providing services, including construction services, to the County pursuant to a county contract. Subcontractor shall include a person or firm that provides labor, professional or other services, materials or supplies to a prime contractor that are necessary for the prime contractor to fulfill its obligations to provide services to the County pursuant to a county contract. Subcontractor shall not include a supplier of materials to a contractor who has contracted to provide goods but no

ALL BIDS MUST BE F.O.B. DESTINATION AND INCLUDE DELIVERY WITHIN DOORS UNLESS OTHERWISE SPECIFIED.

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TITLE

services to the County, nor a supplier of incidental materials to a contractor, such as office supplies, tools and other items of nominal cost that are utilized in the performance of a service contract.

Provisions requiring contractors to retain or submit documentation of best efforts to utilize certified subcontractors and requiring Department head approval prior to subcontracting shall not apply to inter-governmental agreements. In addition, the tracking of expenditures of County dollars by not-for-profit corporations, other municipalities, States, or the federal government is not required.

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INDEMNIFICATION:

Contractor agrees to indemnify and hold harmless County and its agents, officers and employees, from and against any and all losses, costs, expenses (including attorneys' fees and disbursements), damages and liabilities, arising out of or in connection with any acts or omissions of Contractor, its officers, agents or employees, <u>provided, however</u>, that Contractor shall not be responsible for that portion, if any, of a loss that is caused by the negligence of the County; and <u>provided, further</u>, that Contractor shall not be liable for consequential, indirect or special damages. Contractor shall, at County's demand and at County's direction, defend at its own risk and expense any and all suits, actions or legal proceedings which may be brought against County, its agents, officers or employees in connection with a loss for which Contractor is responsible under this paragraph.

DEFINITIONS:

- •The term "County" as used herein, shall be deemed as reference to the County of Nassau, State of New York.
- •The term "Contractor" as used herein, shall be deemed as reference to the successful bidder, vendor, proprietor, partnership, or corporation receiving an award to perform any or all of the services specified herein in accordance with the terms of this agreement.
- •The term "agency" as used herein, shall be deemed as the department, division, bureau, office, agency or other Nassau County establishment authorized to receive the service specified herein.
- The term "Director" as used herein, shall be deemed as reference to the Director of the Office of Purchasing.
- The term "Blanket Order" as used herein, shall be deemed as the multiple use pricing agreement as a result of this bid.
- The term "Purchase Order" as used herein, shall be deemed as the single use pricing agreement as a result of this bid.
- The term "complete" as written in this bid must include all equipment, delivery and installation of same in its entirety, as listed in the contract documents, and is to include all supervision, labor, materials, plant equipment, transportation, testing, (if required) incidentals, and other facilities as necessary and/or required to execute all the work as herein specified, or as incidentally required to provide a complete operating installation.

NOTE: INSERT FEDERAL IDENTIFICATION NUMBER IN SPACE PROVIDED ON PAGE 1.

IMPORTANT

PRICE MUST BE INSERTED WITH TYPEWRITER OR INK. BIDS MUST BE SIGNED IN INK. TO ASSURE OFFER REACHING IN TIME, YOU ARE URGED TO MAIL YOUR FORMAL SEALED BID EARLY. THIS FORMAL SEALED BID MUST REACH OUR OFFICE BY 11:00 A.M. LATE FORMAL SEALED BIDS WILL NOT BE ACCEPTED.

All proposals and bid documents submitted in response **must** include a completed copy of the <u>County of Nassau Consultant's</u>, <u>Contractor's and Vendor's Disclosure Form</u>. Additionally, if the bidder – prospective vendor – utilizes the services of any individual or organization for the purposes of conducting lobbying activities, the proposal **must** also include the <u>Lobbyist Registration and Disclosure Form</u>, completed by that individual/organization.

ALL BIDS MUST BE F.O.B. DESTINATION AND INCLUDE DELIVERY WITHIN DOORS UNLESS OTHERWISE SPECIFIED.

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h letosle/sales manager

COUNTY OF NASSAU

CONSULTANT'S, CONTRACTOR'S AND VENDOR'S DISCLOSURE FORM

1.	Name of the Entity: Custom Computer Specialists, Inc.
	Address: 70 Suffolk Court
	City, State and Zip Code: Hauppauge, NY 11788
2.	Entity's Vendor Identification Number: 11-2497640
3.	Type of Business:Public CorpPartnershipJoint Venture
	Ltd. Liability CoClosely Held CorpOther (specify)
	List names and addresses of all principals; that is, all individuals serving on the Board of Directors or rable body, all partners and limited partners, all corporate officers, all parties of Joint Ventures, and all ers and officers of limited liability companies (attach additional sheets if necessary):
Gre	gory G. Galdi, President - 14 Fox Meadow Lane, Lloyd Harbor, NY 11743
Lind	da M. Galdi, Vice President & Secretary - 14 Fox Meadow Lane, Lloyd Harbor, NY 11743
	List names and addresses of all shareholders, members, or partners of the firm. If the shareholder is not ividual, list the individual shareholdres/partners/members. If a Publicly held Corporation include a copy 10K in lieu of completing this section.
(Fregory G. Galdi, President - 14 Foo Meadow Lane, Lloyd Harbor, NY 1174

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The term lobbying shall mean any attempt to influence: any determination made by the Nassau County Legislature, or any member thereof, with respect to the introduction, passage, defeat, or substance of any local legislation or resolution; any determination by the County Executive to support, oppose, approve or disapprove any local legislation or resolution, whether or not such legislation has been introduced in the County Legislature; any determination by an elected County official or an officer or employee of the County with respect to the procurement of goods, services or construction, including the preparation of contract specifications, including by not limited to the preparation of requests for proposals, or solicitation, award or administration of a contract or with respect to the solicitation, award or administration of a grant, loan, or agreement involving the disbursement of public monies; any determination made by the County Executive, County Legislature, or by the County of Nassau, its agencies, boards, commissions, department heads or committees, including but not limited to the Open Space and Parks Advisory Committee, the Planning Commission, with respect to the zoning, use, development or improvement of real property subject to County regulation, or any agencies, boards, commissions, department heads or committees with respect to requests for proposals, bidding, procurement or contracting for services for the County; any determination made by an elected county official or an officer or employee of the county with respect to the terms of the acquisition or disposition by the county of any interest in real property, with respect to a license or permit for the use of real property of or by the county, or with respect to a franchise, concession or revocable consent; the proposal, adoption, amendment or rejection by an agency of any rule having the force and effect of law; the decision to hold, timing or outcome of any rate making proceeding before an agency; the agenda or any determination of a board or commission;

any determination regarding the calendaring or scope of any legislature oversight hearing; the issuance, repeal, modification or substance of a County Executive Order; or any determination made by an elected county official or an officer or employee of the county to support or oppose any state or federal legislation, rule or regulation, including any determination made to support or oppose that is contingent on any amendment of such legislation, rule or regulation, whether or not such legislation has been formally introduced and whether or not such rule or regulation has been formally proposed.

ALL BIDS MUST BE F.O.B. DESTINATION AND INCLUDE DELIVERY WITHIN DOORS UNLESS OTHERWISE SPECIFIED.

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COUNTY OF NASSAU

LOBBYIST REGISTRATION AND DISCLOSURE FORM

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VERIFICATION: The undersigned affirms and so swears that he/she has read and understood the foregoing statements and they are, to his/her knowledge, true and accurate.

Signed: Signed:	
Title: President	_
	Print Name: Gregory G. Galdi

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Page 4 of 4:

The term lobbying shall mean any attempt to influence: any determination made by the Nassau County Legislature, or any member thereof, with respect to the introduction, passage, defeat, or substance of any local legislation or resolution: any determination by the County Executive to support, oppose, approve or disapprove any local legislation or resolution, whether or not such legislation has been introduced in the County Legislature: any determination by an elected County official or an officer or employee of the County with respect to the procurement of goods, services or construction, including the preparation of contract specifications, including by not limited to the preparation of requests for proposals, or solicitation, award or administration of a contract or with respect to the solicitation, award or administration of a grant, loan, or agreement involving the disbursement of public monies; any determination made by the County Executive, County Legislature, or by the County of Nassau, its agencies, boards, commissions, department heads or committees, including but not limited to the Open Space and Parks Advisory Committee, the Planning Commission, with respect to the zoning, use, development or improvement of real property subject to County regulation, or any agencies, boards, commissions, department heads or committees with respect to requests for proposals, bidding, procurement or contracting for services for the County; any determination made by an elected county official or an officer or employee of the county with respect to the terms of the acquisition or disposition by the county of any interest in real property, with respect to a license or permit for the use of real property of or by the county, or with respect to a franchise, concession or revocable consent; the proposal, adoption, amendment or rejection by an agency of any rule having the force and effect of law; the decision to hold, timing or outcome of any rate making proceeding before an agency; the agenda or any determination of a board or commission;

any determination regarding the calendaring or scope of any legislature oversight hearing; the issuance, repeal, modification or substance of a County Executive Order; or any determination made by an elected county official or an officer or employee of the county to support or oppose any state or federal legislation, rule or regulation, including any determination made to support or oppose that is contingent on any amendment of such legislation, rule or regulation, whether or not such legislation has been formally introduced and whether or not such rule or regulation has been formally proposed.

ALL BIDS MUST BE F.O.B. DESTINATION AND INCLUDE DELIVERY WITHIN DOORS UNLESS OTHERWISE SPECIFIED.

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Business History Form

In addition to the submission of bids/proposals, as applicable, each bidder/proposer shall complete and submit this questionnaire. The questionnaire shall be filled out by the owner of a sole proprietorship or by an authorized representative of the firm, corporation or partnership submitting the bid/proposal.

(USE ADDITIONAL SHEETS IF NECESSARY TO FULLY ANSWER THE FOLLOWING QUESTIONS). Date: Scp+ 16, 2015 1) Bidder's/Proposer's Legal Name: Custom Computer Specialists, Inc. 2) Address of Place of Business: _____ 70 Suffolk Court, Hauppauge, NY 11788 List all other business addresses used within last five years: N/A 3) Mailing Address (if different): N/A Phone: 631-864-6699 Does the business own or rent its facilities? own 4) Dun and Bradstreet number: 09-753-3350 5) Federal I.D. Number: 11-2497640 6) The bidder/proposer is a (check one): ____ Sole Proprietorship ____ Partnership ____ Corporation ____ Other (Describe) 7) Does this business share office space, staff, or equipment expenses with any other business? Yes ___ No _ If Yes, please provide details: _____ 8) Does this business control one or more other businesses? Yes ___ No ___ If Yes, please provide details: 9) Does this business have one or more affiliates, and/or is it a subsidiary of, or controlled by, any other business? Yes ___ No v If Yes, provide details._____ 10) Has the bidder/proposer ever had a bond or surety cancelled or forfeited, or a contract with Nassau County or any other government entity terminated? Yes ___ No __ If Yes, state the name of bonding agency, (if a bond), date, amount of bond and reason for such cancellation or forfeiture: or details regarding the termination (if a contract). 11) Has the bidder/proposer, during the past seven years, been declared bankrupt? Yes ____ No ____ state date, court jurisdiction, amount of liabilities and amount of assets _____ ALL BIDS MUST BE F.O.B. DESTINATION AND INCLUDE DELIVERY WITHIN DOORS UNLESS OTHERWISE SPECIFIED. BIDDER SIGN HERE BIDDER

	No If Yes, provide details for each such investigation
been the s and local i business t federal, st relationsh	t 5 years, has this business and/or any of its owners and/or officers and/or any affiliated business subject of an investigation by any government agency, including but not limited to federal, state regulatory agencies? And/or, in the past 5 years, has any owner and/or officer of an affiliated been the subject of an investigation by any government agency, including but not limited to rate and local regulatory agencies, for matters pertaining to that individual's position at or ip to an affiliated business. Yes No If Yes, provide details for each such ion Please reference Appendix B
before or that allege	current or former director, owner or officer or managerial employee of this business had, either during such person's employment, or since such employment if the charges pertained to events edly occurred during the time of employment by the submitting business, and allegedly related to act of that business: a) Any felony charge pending? No Yes If Yes, provide details for each such charge
	b) Any misdemeanor charge pending? No <u>V</u> Yes If Yes, provide details for each such charge
*	c) In the past 10 years, you been convicted, after trial or by plea, of any felony and/or any other crime, an element of which relates to truthfulness or the underlying facts of which related to the conduct of business? No Yes If Yes, provide details for each such conviction
	d) In the past 5 years, been convicted, after trial or by plea, of a misdemeanor? No Yes If Yes, provide details for each such conviction.
	e) In the past 5 years, been found in violation of any administrative, statutory, or regulatory provisions? No Yes If Yes, provide details for each such occurrence
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any sanction imposed as a result of	ness or any of its owners or officers, or any other affiliated business had be judicial or administrative proceedings with respect to any professional lf Yes, provide details for each such instance.
applicable federal, state or local ta sewer charges? No Yes	business failed to file any required tax returns or failed to pay any xes or other assessed charges, including but not limited to water and If Yes, provide details for each such year. Provide a detailed 'YES'. If you need more space, photocopy the appropriate page and

17) Conflict of Interest: At this time we see no conflict of interest with the County

Provide a detailed response to all questions checked "YES". If you need more space, photocopy the

a) Please disclose:

appropriate page and attach it to the questionnaire.

- (i) Any material financial relationships that your firm or any firm employee has that may create a conflict of interest or the appearance of a conflict of interest in acting as collection agent on behalf of Nassau County.
- (ii) Any family relationship that any employee of your firm has with any County public servant that may create a conflict of interest or the appearance of a conflict of interest in acting as collection agent on behalf of Nassau County.
- (iii) Any other matter that your firm believes may create a conflict of interest or the appearance of a conflict of interest in acting as a collection agent on behalf of Nassau County.
- b) Please describe any procedures your firm has, or would adopt, to assure the County that a conflict of interest would not exist for your firm in the future.

CCS Response: Our procedures have been and are to notify our customer with any known conflicts of interest that may arise with our employees in the future

ALL BIDS MUST BE F.O.B. DESTINATION AND INCLUDE DELIVERY WITHIN DOORS UNLESS OTHERWISE SPECIFIED.

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TITLE

Attachments to Business History Form

Please provide any other information which would be appropriate and helpful in determining the bidder's/proposer's capacity and reliability to perform these services.

A. Include a resume or detailed description of the bidder's/proposer's professional qualifications, demonstrating extensive experience in your profession. Any prior similar experiences, and the results of these experiences, must be identified.

Should the bidder/proposer be other than an individual, the bid/proposal should include:

- i) Date of formation;
- ii) Name, addresses, and position of all persons having a financial interest in the company, including shareholders, members, general or limited partner;
- iii) Name, address and position of all officers and directors of the company;
- iv) State of incorporation (if applicable);
- v) The number of employees in the firm;
- vi) Annual revenue of firm;
- vii) Summary of relevant accomplishments
- viii) Copies of all state and local licenses and permits.
- B. Indicate number of years in business.
- C. Provide any other information which would be appropriate and helpful in determining the bidder's/proposer's capacity and reliability to perform these services.
- D. Provide names and addresses for no fewer than three references for whom the bidder/proposer has provided similar services or who are qualified to evaluate the bidder's/proposer's capability to perform this work.

Company	State of Massachusetts
Contact Person	Robert Howell
Address	1550 Main Street
City/State	Springfield, Massachusetts
Telephone	(413) 787-7870
Fax #	(413) 787-7211
E-Mail Address	howellr@sps.springfield.ma.us

Please reference Appendix C

ALL BIDS MUST BE F.O.B. DESTINATION AND INCLUDE DELIVERY WITHIN I	DOORS UNLESS OTHERWISE SPECIFIED.
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Company	Nassau BOCES
Contact Person_	James Muir
Address	1 Merrick Avenue
City/State	Westbury, NY
Telephone	(516) 832-2784
Fax #	(516) 997-1053
E-Mail Address_	jmuir@mail.nasboces.org
,	Town of Islip
Company	
Company	Town of Islip
Company Contact Person_ Address	Town of Islip Steve Kosin
Company Contact Person_ Address City/State	Town of Islip Steve Kosin 655 Main Street
Company Contact Person_ Address City/State Telephone	Town of Islip Steve Kosin 655 Main Street Islip, NY

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TITLE

CERTIFICATION

A MATERIALLY FALSE STATEMENT WILLFULLY OR FRAUDULENTLY MADE IN CONNECTION WITH THIS QUESTIONNAIRE MAY RESULT IN RENDERING THE SUBMITTING BUSINESS ENTITY NOT RESPONSIBLE WITH RESPECT TO THE PRESENT BID/PROPOSAL OR FUTURE BIDS/PROPOSALS, AND, IN ADDITION, MAY SUBJECT THE PERSON MAKING THE FALSE STATEMENT TO CRIMINAL CHARGES.

I, <u>Gregory G. Galdi</u>, being duly sworn, state that I have read and understand all the items contained in the foregoing pages of this questionnaire and the following pages of attachments; that I supplied full and complete answers to each item therein to the best of my knowledge, information and belief; that I will notify the County in writing of any change in circumstances occurring after the submission of this questionnaire and before the execution of the contract; and that all information supplied by me is true to the best of my knowledge, information and belief. I understand that the County will rely on the information supplied in this questionnaire as additional inducement to enter into a contract with the submitting business entity.

Sworn to before me this 16th day of September

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KAREN BERGMANN
NOTARY PUBLIC-STATE OF NEW YORK
NO. 01BE6086401
Qualified in Nassau County
Certificate Filed in Suffolk County
My Commission Expires June 23, 20

Name of submitting business: Custom Computer Specialists, Inc.

President

Title

Date

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PRINCIPAL QUESTIONNAIRE FORM

All questions on these questionnaires must be answered and the answers typewritten or printed in ink. If you need more space to answer any question, make as many photocopies of the appropriate page(s) as necessary and attach them to the questionnaire.

COMPLETE THIS QUESTIONNAIRE CAREFULLY AND COMPLETELY. FAILURE TO SUBMIT A
COMPLETE QUESTIONNAIRE MAY MEAN THAT YOUR BID/ PROPOSAL WILL BE REJECTED AS NONRESPONSIVE AND IT WILL NOT BE CONSIDERED FOR AWARD

	STONSIVE AND IT WILE NOT BE SOME DELICES.
1.	Principal Name Gregory G. Galdi
	Date of birth <u>06 / 01 / 1954</u>
	Home address14 Fox Meadow Lane
	City/state/zipLloyd Harbor, NY 11743
	Business address70 Suffolk Court
	City/state/zipHauppauge, NY 11788
	Telephone (631) 864-6699
	Other present address(es)N/A
	City/state/zipN/A
	Telephone N/A
	List of other addresses and telephone numbers attached
2.	Positions held in submitting business and starting date of each (check all applicable)
	President <u>10 / 01 /1979</u> Treasurer/
	Chairman of Board <u>01 / 01 /1979</u> Shareholder // /
	Chief Exec. Officer// Secretary//
	Chief Financial Officer//Partner//
	Vice President//
	(Other)
3.	Do you have an equity interest in the business submitting the questionnaire? NO YES If Yes, provide details.
4.	Are there any outstanding loans, guarantees or any other form of security or lease or any other type of contribution made in whole or in part between you and the business submitting the questionnaire? NO YES If Yes, provide details.
5.	Within the past 3 years, have you been a principal owner or officer of any business or not-for-profit organization other than the one submitting the questionnaire? NO YES; If Yes, provide details Please see Appendix D
6.	Has any governmental entity awarded any contracts to a business or organization listed in Section 5 in the past 3 years while you were a principal owner or officer? NO YES If Yes, provide details
	<u>OTE:</u> An affirmative answer is required below whether the sanction arose automatically, by operation of law, as a result of any action taken by a government agency.
	ALL BIDS MUST BE F.O.B. DESTINATION AND INCLUDE DELIVERY WITHIN DOORS UNLESS OTHERWISE SPECIFIED.
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Provide a detailed response to all questions checked "YES". If you need more space, photocopy the appropriate page and attach it to the questionnaire.

7.		past (5) years, have you and/or any affiliated businesses or not-for-profit organizations listed in 5 in which you have been a principal owner or officer:
	a.	Been debarred by any government agency from entering into contracts with that agency? NO YES If Yes, provide details for each such instance.
	b.	Been declared in default and/or terminated for cause on any contract, and/or had any contracts cancelled for cause? NO YES If Yes, provide details for each such instance.
	C.	Been denied the award of a contract and/or the opportunity to bid on a contract, including, but not limited to, failure to meet pre-qualification standards? NO YES If Yes, provide details for each such instance.
	d.	Been suspended by any government agency from entering into any contract with it; and/or is any action pending that could formally debar or otherwise affect such business's ability to bid or propose on contract? NO YES If Yes, provide details for each such instance.
8.	and/or portion initiate proces respor attach	any of the businesses or organizations listed in response to Question 5 filed a bankruptcy petition been the subject of involuntary bankruptcy proceedings during the past 7 years, and/or for any of the last 7 year period, been in a state of bankruptcy as a result of bankruptcy proceedings d more than 7 years ago and/or is any such business now the subject of any pending bankruptcy edings, whenever initiated? If 'Yes', provide details for each such instance. (Provide a detailed use to all questions checked "YES". If you need more space, photocopy the appropriate page and it to the questionnaire.)
	a)	Is there any felony charge pending against you? NO <u>Y</u> YES If Yes, provide details for each such charge.
	b)	Is there any misdemeanor charge pending against you? NO VES If Yes, provide details for each such charge.
	c)	Is there any administrative charge pending against you? NO YES If Yes, provide details for each such charge.
	d)	In the past 10 years, have you been convicted, after trial or by plea, of any felony, or of any other crime, an element of which relates to truthfulness or the underlying facts of which related to the conduct of business? NO YES If Yes, provide details for each such conviction.
	e)	In the past 5 years, have you been convicted, after trial or by plea, of a misdemeanor? NO YES If Yes, provide details for each such conviction.
	f)	In the past 5 years, have you been found in violation of any administrative or statutory charges? NO YES If Yes, provide details for each such occurrence.
9.	been f local p was re busine	lition to the information provided in response to the previous questions, in the past 5 years, have you the subject of a criminal investigation and/or a civil anti-trust investigation by any federal, state or prosecuting or investigative agency and/or the subject of an investigation where such investigation related to activities performed at, for, or on behalf of the submitting business entity and/or an affiliated response to Question 5? NO YES If Yes, provide details for each such igation.
	ALL BIDS	MUST BE F.O.B. DESTINATION AND INCLUDE DELIVERY WITHIN DOORS UNLESS OTHERWISE SPECIFIED.

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10.	In addition to the information provided, in the past 5 years has any business or organization listed in response to Question 5, been the subject of a criminal investigation and/or a civil anti-trust investigation and/or any other type of investigation by any government agency, including but not limited to federal, state, and local regulatory agencies while you were a principal owner or officer? NO YES If Yes; provide details for each such investigation.
11	In the past 5 years, have you or this business, or any other affiliated business listed in response to Question 5 had any sanction imposed as a result of judicial or administrative proceedings with respect to any professional license held? NO YES If Yes; provide details for each such instance.
12	For the past 5 tax years, have you failed to file any required tax returns or failed to pay any applicable federal, state or local taxes or other assessed charges, including but not limited to water and sewer charges? NO YES If Yes, provide details for each such year.

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PRINCIPAL QUESTIONNAIRE FORM

All questions on these questionnaires must be answered and the answers typewritten or printed in ink. If you need more space to answer any question, make as many photocopies of the appropriate page(s) as necessary and attach them to the questionnaire.

COMPLETE THIS QUESTIONNAIRE CAREFULLY AND COMPLETELY. FAILURE TO SUBMIT A COMPLETE QUESTIONNAIRE MAY MEAN THAT YOUR BID/ PROPOSAL WILL BE REJECTED AS NON-RESPONSIVE AND IT WILL NOT BE CONSIDERED FOR AWARD

1.	Principal Name Linda Miller Galdi
	Date of birth 04 / 27 / 1949
	Home address 14 Fox Meadow Lane
	City/state/zipLloyd Harbor, NY 11743
	Business address 70 Suffolk Court
	City/state/zip Hauppauge, NY 11788
	Telephone (631) 864-6699
	Other present address(es) N/A
	City/state/zipN/A
	Telephone N/A
	List of other addresses and telephone numbers attached
2.	Positions held in submitting business and starting date of each (check all applicable)
	President/Treasurer//
	Chairman of Board// Shareholder//
	Chief Exec. Officer/ Secretary _04 / _18/1983
	Chief Financial Officer/ Partner//
	Vice President 04 / 18 /1983
	(Other)
3.	Do you have an equity interest in the business submitting the questionnaire? NO YES If Yes, provide details.
4.	Are there any outstanding loans, guarantees or any other form of security or lease or any other type of contribution made in whole or in part between you and the business submitting the questionnaire? NO YES If Yes, provide details.
5.	Within the past 3 years, have you been a principal owner or officer of any business or not-for-profit organization other than the one submitting the questionnaire? NO YES; If Yes, provide details. Please see Appendix D
6.	Has any governmental entity awarded any contracts to a business or organization listed in Section 5 in the past 3 years while you were a principal owner or officer? NO YES If Yes, provide details.
	TE: An affirmative answer is required below whether the sanction arose automatically, by operation of law, is a result of any action taken by a government agency.
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Provide a detailed response to all questions checked "YES". If you need more space, photocopy the appropriate page and attach it to the questionnaire.

7. In the past (5) years, have you and/or any affiliated businesses or not-for-profit organizations listed in

	Section 5 in which you have been a principal owner or officer:						
	a.	Been debarred by any government agency from entering into contracts with that agency? NO YES If Yes, provide details for each such instance.					
	b.	Been declared in default and/or terminated for cause on any contract, and/or had any contracts cancelled for cause? NO YES If Yes, provide details for each such instance.					
	C.	Been denied the award of a contract and/or the opportunity to bid on a contract, including, but not limited to, failure to meet pre-qualification standards? NO YES If Yes, provide details for each such instance.					
	d.	Been suspended by any government agency from entering into any contract with it; and/or is any action pending that could formally debar or otherwise affect such business's ability to bid or propose on contract? NO YES If Yes, provide details for each such instance.					
3.	and/or portion initiate proces respor attach	any of the businesses or organizations listed in response to Question 5 filed a bankruptcy petition been the subject of involuntary bankruptcy proceedings during the past 7 years, and/or for any of the last 7 year period, been in a state of bankruptcy as a result of bankruptcy proceedings and more than 7 years ago and/or is any such business now the subject of any pending bankruptcy edings, whenever initiated? If 'Yes', provide details for each such instance. (Provide a detailed use to all questions checked "YES". If you need more space, photocopy the appropriate page and it to the questionnaire.)					
	a)	Is there any felony charge pending against you? NO YES If Yes, provide details for each such charge.					
		Is there any misdemeanor charge pending against you? NO YES If Yes, provide details for each such charge.					
	c)	Is there any administrative charge pending against you? NO YES If Yes, provide details for each such charge.					
	d)	In the past 10 years, have you been convicted, after trial or by plea, of any felony, or of any other crime, an element of which relates to truthfulness or the underlying facts of which related to the conduct of business? NO YES If Yes, provide details for each such conviction.					
	e)	In the past 5 years, have you been convicted, after trial or by plea, of a misdemeanor? NO <u>YES</u> If Yes, provide details for each such conviction.					
	f)	In the past 5 years, have you been found in violation of any administrative or statutory charges? NO YES If Yes, provide details for each such occurrence.					
9.	been focal p was re busine	lition to the information provided in response to the previous questions, in the past 5 years, have you the subject of a criminal investigation and/or a civil anti-trust investigation by any federal, state or prosecuting or investigative agency and/or the subject of an investigation where such investigation related to activities performed at, for, or on behalf of the submitting business entity and/or an affiliated less listed in response to Question 5? NO YES If Yes, provide details for each such igation.					
	ALL BIDS	MUST BE F.O.B. DESTINATION AND INCLUDE DELIVERY WITHIN DOORS UNLESS OTHERWISE SPECIFIED.					
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10.	In addition to the information provided, in the past 5 years has any business or organization listed in response to Question 5, been the subject of a criminal investigation and/or a civil anti-trust investigation and/or any other type of investigation by any government agency, including but not limited to federal, state, and local regulatory agencies while you were a principal owner or officer? NO YES If Yes; provide details for each such investigation.
11.	In the past 5 years, have you or this business, or any other affiliated business listed in response to Question 5 had any sanction imposed as a result of judicial or administrative proceedings with respect to any professional license held? NO YES If Yes; provide details for each such instance.
12.	. For the past 5 tax years, have you failed to file any required tax returns or failed to pay any applicable federal, state or local taxes or other assessed charges, including but not limited to water and sewer charges? NO YES If Yes, provide details for each such year.

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CERTIFICATION

A MATERIALLY FALSE STATEMENT WILLFULLY OR FRAUDULENTLY MADE IN CONNECTION WITH THIS QUESTIONNAIRE MAY RESULT IN RENDERING THE SUBMITTING BUSINESS ENTITY NOT RESPONSIBLE WITH RESPECT TO THE PRESENT BID/PROPOSAL OR FUTURE BIDS/PROPOSALS, AND, IN ADDITION, MAY SUBJECT THE PERSON MAKING THE FALSE STATEMENT TO CRIMINAL CHARGES.

I, Inda Miler (raid), being duly sworn, state that I have read and understand all the items contained in the foregoing pages of this questionnaire and the following pages of attachments; that I supplied full and complete answers to each item therein to the best of my knowledge, information and belief; that I will notify the County in writing of any change in circumstances occurring after the submission of this questionnaire and before the execution of the contract; and that all information supplied by me is true to the best of my knowledge, information and belief. I understand that the County will rely on the information supplied in this questionnaire as additional inducement to enter into a contract with the submitting business entity.

Sworn to before me this 16th day of September 2015

KAREN BERGMANN

NOTARY PUBLIC-STATE OF NEW YORK No. 018E6086401

Qualified in Nassau County
Certificate Filed in Suffolk County
My Commission Expires June 23, 2019

Custom Computer Specialists, Inc.

m. (501)

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PURPOSE: The purpose of this bid is to establish a price structure on which items and/or services will be made under Blanket Orders.

INTENT

SCOPE: It is the INTENT of the County of Nassau to properly describe by these specifications, terms and conditions an adequate method of providing COMPUTER REPAIR & PREVENTIVE MAINTENANCE. It is the INTENT of the County of Nassau to properly describe by these specifications, terms and conditions an adequate method of providing all I.T. related categories of services for all County of Nassau agencies in order that they may enjoy uninterrupted service in consideration for payment of the price bid.

AWARD: Award, if any, will be made to the lowest responsible bidder, who in the opinion of the Director of Purchasing, meets the specifications and qualifications stated herein. The Director of Purchasing reserves the right to make an award be items, groups, or classes of items or as a whole. Awards will be made in accordance with the terms and conditions attached hereto and made part hereof.

PERIOD COVERED: Shall be for one (1) year from the effective date. The County of Nassau reserves the right to extend the Blanket Order up to an additional four (4) year(s), at up to one (1) year options. However, the termination of the Blanket Order may be further extended up to two (2) months beyond the stated termination date. The maximum period of any Blanket Order as a result of this bid with renewal options applied shall be five (5) year(s), and if the further extension is applied, five (5) years and two (2) months.

ALL EXTENSIONS ARE SUBJECT UPON THE MUTUAL CONSENT OF BOTH PARTIES.

PAYMENT IN DETAIL: Billing shall be rendered in detail, listing parts and materials used, their prices and labor shown in hours and extended rates.

PAYMENT: A certified invoice, or a County claim form to which the invoice is attached, shall be submitted in arrears, directly to the using agency, supported by vouchers signed by agency personnel attesting to satisfactory completion of the required services as specified.

If a claim voucher is not being submitted, the following certification MUST appear on the invoice:

I hereby certify that all items or services were delivered or rendered as set forth in this claim; that the prices charged are in accordance with referenced purchase order, delivery order or contract, that the claim is just, true and correct; that the balance stated herein is actually due and owing and has not been previously claimed; that no taxes from which the County is exempt are included; and that any amounts claimed for disbursements have actually and necessarily been made.

Claimant Name

By Signature

CLAIM VOUCHERS AND CERTIFIED INVOICES NOT PROPERLY COMPLETED WILL BE RETURNED TO YOU UNPAID.

Vendors may download claim form NIFS560 at the following URL:

http://www.nassaucountyny.gov/agencies/Comptroller/Docs/PDF/ClaimVoucherFormBlank.pdf **RETENTION OF BID:** Vendor is required to make a copy of his completed bid document and applicable attachments. Any purchase orders issued against this bid will refer to the bid and attachments to designate items awarded.

ALL BIDS MUST BE F.O.B. DES	TYNATION AND INCLUDE DEL	IVERY WITHIN DO	ORS UNLESS OTHERWISE SPECIFIED.
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and the second second	BIDDER		TITLE
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Parent Service			

METHOD OF BIDDING: Please submit unit price in the appropriate column.

ADDITIONAL BIDS: The County reserves the right, for any un-contemplated additional requirements of extraordinary quantities of particular items to call for new bids, therefore, whenever in the opinion of the Director of the Office of Furchase it is in the best interests of the County of Nassau to do so.

PARTICIPATION BY POLITICAL SUBDIVISIONS: The successful vendor agrees that all political subdivisions of New York State and all other entities authorized by law to make such purchases may participate in any award under this bid. These Entities shall accept full responsibility for any payments due the successful bidder for their purchases hereunder.

TAX PROVISION: Purchases made by the County of Nassau are not subject to State, Local Sales Taxes or Federal Excise Taxes. Federal Exemption #A-109538 State Exemption #EX 7213062C. The County of Nassau is not subject to any Existing "Fair Trade Agreements" and bidders should be governed accordingly.

INSURANCE AND WORKERS COMPENSATION: The successful bidder agrees to obtain from an insurance company, authorized to do business in the State of New York, and keep in force during the term of any agreement, a policy of Comprehensive and General Liability Insurance naming the Contractor as an insured, and naming the County of Nassau as an additional insured, including but not limited to the torts and negligence of Contractor's personnel, with a combined minimum single limit of three million dollars (\$3,000,000.00) for bodily injury and property damage for any one occurrence at the Contractor's sole cost and expense. Evidence of insurance may be required prior to Notice of Award or issuance of a Purchase Order.

The Contractor shall comply with all provisions of the Workers' Compensation Law and shall furnish a certificate showing evidence of current coverage.

COMPREHENSIVE AND GENERAL LIABILITY AND HOLD HARMLESS: The Contractor agrees to indemnify and hold harmless the County of Nassau, its agents, officers and employees against any and all claims, causes of action, costs, and liabilities, in law or in equity, of every kind and nature whatsoever, directly or proximately resulting from any act of omission or commission of Contractor, its officers, agents, or employees. Contractor shall, at Nassau County's demand, defend at its own risk and expense any and all suits, actions or legal proceedings which may be brought or instituted against Nassau County, its agents, officers, or employees on any such claim, demand or cause of action, and Contractor shall pay and satisfy any judgment or decree which may be rendered against Nassau County, its agents, officers, or employees in any such suit, action or legal proceeding.

The Contractor shall obtain from an insurance company authorized to do business in the State of New York, and keep in force during the term of any agreement, a policy of Comprehensive and General Liability Insurance naming the Contractor as an insured, and naming the County of Nassau as an additional insured, including, but not limited, to the torts and negligence of Contractor's personnel, with a combined single minimum limit of three million dollars (\$3,000,000.00) for bodily injury and property damage for any one occurrence at the Contractor's sole cost and expense. Evidence of insurance may be required prior to Notice of Award or issuance of a Purchase Order.

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PRODUCT LIABILITY INSURANCE: The successful bidder agrees to obtain from an insurance company authorized to do business in the State of New York, and keep in force during the term of an agreement, a policy of Product Liability Insurance, including foreign objects, with a combined minimum single limit of one million dollars (\$1,000,000.00) for each occurrence, at the Contractor's sole cost and expense, and shall furnish a certificate showing evidence of current coverage. Evidence of insurance may be required prior to Notice of Award or issuance of a Purchase Order.

GENERAL CONDITIONS:

ALL BIDS MUST BE F.O.B. DESTINATION AND	INCLUDE DELIVERY WITHIN DOORS UN	VLESS OTHERWISE SPECIFIED.
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All repairs to be made in accordance with the Occupational Safety and Health Administration safety requirements.

Contractor will furnish all labor, materials, transportation, tools, instrumentation, parts and accessories necessary to repair and restore the equipment to optimum operating condition.

All Contractor personnel assigned to any requirement of a contract established must be fully qualified and cognizant of the required and applicable electrical codes and safety requirements, and must adhere to them.

All parts supplied must match and inter-member without modification to the designated equipment, and must be in accordance with the specifications of the manufacturer of the part to be replaced.

Except as otherwise specified, all contract requirements will be performed at the site as required.

Any requirement to remove any part of the equipment or system(s), to the Contractor's shop, must be approved by an authorized agency representative. Nassau County shall supply all utilities which are available on location insofar as compatibility requirements permit.

All requirements performed by the Contractor will be subject to inspection and approval by an authorized designated representative of Nassau County.

Employees of the Contractor, while on service call, shall carry identification badges or cards and shall be instructed to submit same to scrutiny upon request of security or supervisory personnel of Nassau County.

NON-ASSIGNMENT: In accordance with Section 138 of the State Finance Law, the contract may not be assigned by the Contractor or its right, title or interest therein assigned, transferred, conveyed, sublet or otherwise disposed of without the previous consent, in writing, of Nassau County and any attempts to assign the contract without the County's written consent are null and void.

FIRM PRICES Price shall remain firm for the first year of the Blanket Purchase Order and no upward escalation will be permitted. Thereafter, increases in labor and/or material(s) costs may be considered provided they are based on certified labor contracts, uncontrollable materials costs which can be verified in national publications or other increases auditable by the County of Nassau. The burden of proof for such increases shall be upon the Contractor and shall be formally directed to the Director of Purchasing. The decision as to whether or not such increases will be granted shall be made by the Director of Purchasing and shall be final. In the event an increase in not granted when requested, the Contractor may elect to continue at the bid prices or given written notice of termination, upon receipt of which the Blanket Purchase Order will be re-bid.

TERMINATION PREROGATIVE: The Director reserves the right to cancel the Blanket Order by giving not less than thirty (30) days written notice that, on or after a date therein specified, the contract shall be deemed terminated and cancelled.

DISCLAIMER

Any Blanket Purchase Order issued as a result of this bid will establish terms and conditions pursuant to which certain materials and/or services are to be supplied or performed, from time to time, for a specified period upon issuance by the County of Delivery Orders. The Blanket Purchase Order is non-exclusive and the County is not bound to purchase, and no materials are to be delivered or services performed without a Delivery Order. The County shall be under no obligation whatsoever to issue such Delivery Orders. The Blanket Purchase shall not apply in any way to items of material or service deemed by the County in its sole discretion to be extraordinary or involve any special conditions, quantities, circumstances or complexities.

NEW YORK STATE PRICES: Bidders must represent and warrant that if they are under contract with New York State for items specified herein, that the price quoted to the County is not higher than the price per unit quoted to New York State for like quantities.

ALL BIDS MUST BE F.O.B. DESTINATION AND INCLUDE DELIVERY WITHIN DOORS UNLESS OTHERWISE SPECIFIED.

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VENDOR RESPONSIBILITY CRITERIA: The Director of Purchasing reserves the right before making an award to make investigations as to whether or not the qualifications, services, facilities or items offered by the bidder meet the requirements set forth herein and are ample and sufficient to ensure the proper performance in the event of an award. The bidder must be prepared, if requested by the Director of Purchasing, to present evidence of experience, ability, financial standing, as well as a statement as to plant, machinery, trained personnel and capacity for the rendition of the service on which the vendor is bidding. Upon request of the Director, the successful bidder shall file certification from the manufacturer relative to authorization, delivery, service and guarantees. If it is found that the conditions of the bid are not complied with or that the services or equipment proposed to be furnished do not meet the requirements called for, or that the qualifications, financial standing, or facilities are not satisfactory, the Director may reject such bids. It is distinctly understood, however, that nothing in the forgoing shall mean or imply that it is obligatory upon the Director to make any examinations before an award; and it is further understood that, if such examination is made, it in no way relieves the bidder from fulfilling all requirements and conditions of the bid.

TERMINATION PREROGATIVE: The Director reserves the right to cancel the Blanket Order by giving not less than thirty (30) days written notice that, on or after a date therein specified, the contract shall be deemed terminated and cancelled.

ALL BIDS MUST BE F.O.B. DESTINATION AND INCLUDE DELIVERY WITHIN DOORS UNLESS OTHERWISE SPECIFIED.

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NOTICE

READ THIS PAGE OF THE BID CAREFULLY

ALL BIDDERS MUST COMPLY WITH THIS REQUIREMENT OR YOUR BID WILL BE AUTOMATICALLY REJECTED

RIGHT TO KNOW LAW AND "OSHA"

PURSUANT TO ARTICLE 28, SECTION 876 OF THE LABOR LAW OF THE STATE OF NEW YORK, THE COUNTY OF NASSAU HAS MANDATED EMPLOYER'S RESPONSIBILITY TO PROVIDE NOTICE TO EMPLOYEES REGARDING TOXIC SUBSTANCES. TO SATISFY THIS MANDATED REQUIREMENT, WE MUST ASK FOR YOUR COOPERATION. SOME OF THE MATERIAL ON THIS BID MAY CONTAIN TOXIC SUBSTANCES. THEREFORE, YOU MUST SUBMIT, WITH YOUR BID, "MATERIAL SAFETY DATA SHEETS" FOR ALL MATERIALS TO BE SUPPLIED PURSUANT TO THIS BID.

FAILURE TO PROVIDE THIS INFORMATION WITH THE BID WILL RESULT IN AUTOMATIC REJECTION OF THE BID.

IF YOUR PRODUCT **DOES NOT** CONTAIN TOXIC SUBSTANCES, PLEASE SIGN THE FOLLOWING CERTIFICATION:

CERTIFICATION:

I HEF	REBY CERTIFY THAT I HAVE READ T	HE NASSAU COUNTY NOTICE, AND FURTHER CERTIFY DO NOT CONTAIN ANY TOXIC SUBSTANCES	Y THAT ITEMS NUMBERED S.
X .	July J MM/Signature	President Title	9/14/15 Date

NEW YORK STATE PRICES: Bidders must represent and warrant that if they are under contract with New York State for items specified herein, that the price quoted to the County is not higher than the price per unit quoted to New York State for like quantities.

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NON-COLLUSIVE BIDDING CERTIFICATION REQUIRED BY SECTION 139-D OF THE STATE FINANCE LAW

BY SUBMISSION OF THIS BID, BIDDER AND EACH PERSON SIGNING ON BEHALF OF BIDDER CERTIFIES, AND IN THE CASE OF A JOINT BID, EACH PARTY THERETO CERTIFIES AS TO ITS OWN ORGANIZATION, UNDER PENALTY OR PERJURY, THAT TO THE BEST OF HIS/HER KNOWLEDGE AND BELIEF:

- [1] The prices of this bid have been arrived at independently, without collusion, consultation, communication, or agreement for the purposes of restricting competition, as to any matter relating to such prices with any other Bidder or with any competitor;
- [2] Unless otherwise required by law, the prices which have been quoted in this bid have not been knowingly disclosed by the Bidder and will not knowingly be disclosed by the Bidder prior to opening, directly or indirectly, to any other Bidder or to any competitor; and
- [3] No attempt has been made or will be made by the Bidder to induce any other person, partnership or corporation to submit or not to submit a bid for the purpose of restricting competition.

A BID SHALL NOT BE CONSIDERED FOR AWARD NOR SHALL ANY AWARD BE MADE WITH [1], [2], [3] ABOVE HAVE NOT BEEN COMPLETE WITH; PROVIDED HOWEVER, THAT IF IN ANY CASE THE BIDDER(S) CANNOT MAKE THE FOREGOING CERTIFICATION, THE BIDDER SHALL SO STATE AND SHALL FURNISH BELOW A SIGNED STATEMENT WHICH SETS FORTH IN DETAIL THE REASONS THEREFORE:

[AFFIX ADDENDUM TO THIS PAGE IF SPACE IS REQUIRED FOR STATEMENT]

Subscribed to	under penalty	of perjury under the laws of th	ne State of New Yo	ork,			
this 16 Partnership.	th	day of <u>Septembe</u>	<u></u>	, 20 <u>15</u>	as	s the act and deed of	said Corporation or
Identifyir	ng Data:	•					
Potential C	Contractor:	Custom Computer	Specialists,	Inc.			
Address:	70						
Street:	Suffolk	Court				ar a mara da sa ka a ka a ka a ka a ka a ka a ka	
City, Town	, etc:	auppauge,NY 11788	3				
Telephone	:	631-864-6699		Т	itle: _	President	
If applicab	le, responsit	ole Corporate Officer					
Name	Gregory	G. Galdi			Title _	President	
Signature:	dy	ry SMM	<u>.</u>				Sign Here

FAILURE TO COMPLETE THIS FORM AND SIGN IN APPROPRIATE PLACE SHALL RESULT IN AUTOMATIC REJECTION OF THE BID.

ALL BIDS MUST BE F.O.B. DEST	INATION AND INCLUDE DELIVERY WITH	IN DOORS UNLESS OTHERWISE SPECIFIED.
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GENERAL INSTRUCTIONS: All bidders must adhere to the following conditions:

As per New York State Municipal Law 103, no exception can be taken to any material term and/or condition of this bid with the exception of any warranties as presented in this bid for the specific commodity or service required.

Any language in any proposal or document submitted by a bidder as part of their bid that is accepted by the County of Nassau cannot be in conflict with any material term and/or condition relevant to this bid with the exception of any warranties or the specifications of the commodity of service required by this bid. If there is any conflict between the bidder's terms and conditions and the terms and conditions of this bid, the terms and conditions of this bid shall govern.

Bidders must insert **FEDERAL IDENTIFICATION NUMBER** in the space provided on page one of this bid.

Late Formal Sealed Bids will NOT be accepted. Bidders are urged to mail bids early to assure delivery on time. Bids must be received by 11:00 A.M. on the bid opening date.

Prices <u>MUST</u> be inserted with <u>TYPEWRITER OR INK</u>. Entries with <u>WHITE OUT</u>, <u>CROSS-OUTS OR LIFT-OFF TAPE</u> <u>MUST</u> BE INITIALED or that entry will be disqualified.

Bidders should submit bid with unit price in the appropriate column on bid pages or forms attached hereto. In the event of a discrepancy between the unit price and the extension, the unit price shall govern. Bidders shall submit one (1) original bid document and all applicable attachments. Any order issued against this bid will refer to the bid and attachments to designate items awarded. Bidders agree that all, Direct Purchase Orders and/or Purchase Orders shall be effective and binding upon the Contractor when place in the mail, addressed to the Contractor at the address shown on the Direct Purchase Order or the Purchase Order.

Bidders MUST state manufacturer's name and catalog number of each item bid.

ABSOLUTELY NO MINIMUM ORDERS shall be applied to this bid.

Purchases made by Nassau County are not subject to State or Local Sales Tax or Federal Excise Taxes.

Federal Exemption Number: A-109538 State Exemption Number: EX 7213062C

Inside (receiving dock) delivery is required on all orders.

The rights and obligations of the parties under this agreement shall be governed by the laws of the State of New York.

Bids are hereby solicited for the commodities and/or services specified herein which are to be delivered and/or performed at the locations indicated, and in strict accordance with all specifications, terms and conditions attached hereto and made part hereof.

Bid document must be signed by proprietor, partner or corporate officer.

The clauses contained in these bid forms set forth the wishes of the County of Nassau in regard to the purchase and/or services required. However, the Director reserves the right to waive irregularities, omissions, or other technical defects if, in its judgment, the best interest of the County of Nassau will be served accordingly.

Bidders may take exception to paragraphs of the bid under a separate cover letter to be attached to this bid, indicating the specific bid page, paragraph and the exception(s). In any event, the decision of the Director will be final.

Qualification statement MUST BE COMPLETED and submitted with bid. See page 4 for further details

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BIDDER 35

IMPORTANT NOTE: The Director reserves the right to accept or reject any and all bids, or separable portions of offers, and waive technicalities, irregularities, and omissions if the Director determines the best interests of the County of Nassau will be served. The Director, in his sole discretion, may accept or reject illegible, incomplete or vague bids and his decision shall be final. A conditional or revocable bid which clearly communicates the terms or limitations of acceptance may be considered and contract award may be made in compliance with the bidder's conditional or revocable terms in the offer. Prior to award, the Director reserves the right to seek clarifications, request bid revisions, or to request any information deemed necessary for proper evaluation of bids from all bidders deemed to be eligible for contract award. Failure to provide requested information may result in rejection of the bid.

EVALUATION:

The Director of the Office of Purchasing (hereinafter known as the Director) reserves the right before making award to make investigations as to whether or not the items, qualifications, services or facilities offered by the Bidder meet the requirements set forth herein and are ample and sufficient to insure the proper performance in the event of an award. The Bidder must be prepared, if requested by the Director, to present evidence of experience, ability and financial standing, as well as a statement as to plant, machinery, trained personnel and capacity for the rendition of the service on which he his bidding. Upon request of the Director of Purchasing, successful bidder shall file certification from the manufacturer relative to authorization, delivery, service and guarantees. If it is found that the conditions of the bids are not complied with or that the services or equipment proposed to be furnished do not meet the requirements called for, or that the qualifications, financial standing or facilities are not satisfactory, the Director may reject such bids. It is distinctly understood, however, that nothing in the foregoing shall mean or imply that it is obligatory upon the Director to make any examinations before award; and it is further understood that, if such examination is made, it in no way relieves the Bidder from fulfilling all requirements and conditions of the bid.

NON PERFORMANCE

The Contractor agrees that in the event any of the services provided for under the terms of this contract should in any way be omitted or unsatisfactorily performed by the Contractor and/or his employees, the county shall so notify the contractor verbally and follow with a written notification of the deficient services for immediate correction. In the event the Contractor does not correct the deficient services after receipt of written notification, the Nassau County Department concerned will deduct a percentage based on the work not performed or performed unsatisfactorily from the Contractor's claim for the period covered. If the Contractor continues to omit or unsatisfactorily perform the required services, the County will arrange for the work to be done by another contractor and the cost of such work shall be deducted from any monies due or that may become due to the Contractor.

Contractor shall retain complete and accurate records and documents related to this Agreement for six (6) years following the later of termination or final payment. Such records shall at all times be available for audit and inspection by the County.

Governing Law – Consent to Jurisdiction and Venue; Governing Law. Unless otherwise specified in this Agreement or required by Law, exclusive original jurisdiction for all claims or actions with respect to this Agreement shall be in the Supreme Court in Nassau County in New York State and the parties expressly waive any objections to the same on any grounds, including venue and forum non conveniens. This Agreement is intended as a contract under, and shall be governed and construed in accordance with, the Laws of New York State, without regard to the conflict of laws provisions thereof.

Ordinance # 72-2014

The bidder declares that they are a registered vendor in accordance with Ordinance # 72-2014 (the "Ordinance"). All registered vendors must pay the One Hundred Twenty-Five Dollar (\$125.00) annual fee required under the Ordinance. Additionally, registered vendors must pay a Two Hundred Seventy-Five Dollar (\$275.00) per contract fee to register Blanket contracts on the County's procurement website, as required under the Ordinance. Further details about the registration process may be found at

https://eproc.nassaucountyny.gov/SupplierRegister

ALL BIDS MUST BE F.O.B. DESTINATION AND INCLUDE DELIVERY WITHIN DOORS UNLESS OTHERWISE SPECIFIED.

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GENERAL CONDITIONS:

All repairs to be made in accordance with the Occupational Safety and Health Administration safety requirements.

Contractor will furnish all labor, materials, transportation, tools, instrumentation, parts and accessories necessary to repair and restore the equipment to optimum operating condition.

All Contractor personnel assigned to any requirement of a contract established must be fully qualified and cognizant of the required and applicable electrical codes and safety requirements, and must adhere to them.

All parts supplied must match and inter-member without modification to the designated equipment, and must be in accordance with the specifications of the manufacturer of the part to be replaced.

Except as otherwise specified, all contract requirements will be performed at the site as required.

Any requirement to remove any part of the equipment or system(s), to the Contractor's shop, must be approved by an authorized agency representative. Nassau County shall supply all utilities which are available on location insofar as compatibility requirements permit.

All requirements performed by the Contractor will be subject to inspection and approval by an authorized designated representative of Nassau County.

Employees of the Contractor, while on service call, shall carry identification badges or cards and shall be instructed to submit same to scrutiny upon request of security or supervisory personnel of Nassau County.

PARTS:

Charges for parts used to complete work under this contract are required to be itemized on invoices and may be summarized on claims. The part thus billed should be identified by manufacturer and manufacturer's part number. Such charges for parts will be as enumerated in the PRICING SCHEDULE section above, and all instructions must be complied with in order to receive payment.

In any event, THIS CONTRACT MAY NOT BE USED TO PURCHASE PARTS ONLY

Vendor agrees, if requested, to provide the User Agency, the County Comptroller, or authorized representative of the Office of Purchasing with copies of such manufacturer's list prices.

The Cost Plus rate stated above will be paid only when there is no manufacturer's list price, and when billing is accompanied by a written notice from the part manufacturer advising that it does not issue price lists or that the particular item(s) in question do not have a list price.

Bidders (Contractors) are hereby advised that to insure and facilitate payment, the following information must accompany the contractor's claim:

Time sheet signed by authorized County personnel. Time sheets shall show travel time, if any, time of arrival, time of departure and hours worked.

Details of parts used

If parts used are regularly carried in stock and manufacturer's price lists are used to price repair invoices, the contractor should furnish a copy of the price list to the Office of Purchasing. If parts are purchased to complete the repair, photocopies of the invoices must be furnished with the claim. Compliance with the above is necessary in order to expedite payment.

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NY STATE LABOR LAW

If any portion of work being Bid is subject to the prevailing wage rate provisions of the Labor Law, the following shall apply:

- a. "Public Works" and "Building Services" Definitions
- i. Public Works Labor Law Article 8 applies to county contracts for public improvements in which laborers, workers or mechanics are employed on a "public works" project (distinguished from public "procurement" or "service" contracts).
- ii. Building Services Labor Law Article 9 applies to Contracts for building service work with the county, that: (i) involve the care or maintenance of an existing building, or (ii) involve the transportation of office furniture or equipment to or from such building, or (iii) involve the transportation and delivery of fossil fuel to such building, and (iv) the principal purpose of which is to furnish services through use of building service employees.
- b. Prevailing Wage Rate Applicable to Bid Submissions A *copy of the applicable prevailing wage rates to be paid or provided are annexed* to the Bid Documents. Bidders must submit Bids which are based upon the prevailing hourly wages, and supplements in cash or equivalent benefits (i.e., fringe benefits and any cash or non-cash compensation which are not wages, as defined by law) that equal or exceed the applicable prevailing wage rate(s) for the location where the work is to be performed. Bidders may not submit Bids based upon hourly wage rates and supplements below the applicable prevailing wage rates as established by the New York State Department of Labor. Bids that fail to comply with this requirement will be disqualified. Information indicating that prevailing wages are not being paid on a public works project will be forwarded to the New York State Department of Labor for investigation. Willful violations of the prevailing wage provisions of the Labor Law may result in debarment from the bidding and award of public contracts.
- c. Wage Rate Payments / Changes During Contract Term The wages to be paid under any resulting Contract shall not be less than the prevailing rate of wages and supplements as set forth by law. It is required that the Contractor keep informed of all changes in the Prevailing Wage Rates during the Contract term that apply to the classes of individuals supplied by the Contractor on any projects resulting from this Contract, subject to the provisions of the Labor Law. Contractor is solely liable for and must pay such required prevailing wage adjustments during the Contract term as required by law.
- d. Public Posting & Certified Payroll Records In compliance with Article 8, Section 220 of the New York State Labor Law:
- i. Posting The Contractor must publicly post on the work site, in a prominent and accessible place, a legible schedule of the prevailing wage rates and supplements.
- ii. Payroll Records Contractors and Subcontractors must keep original payrolls or transcripts subscribed and affirmed as true under the penalties of perjury as required by law. For public works contracts over \$25,000 where the Contractor maintains no regular place of business in New York State, such records must be kept at the work site. For building services contracts, such records must be kept at the work site while work is being performed.
- iii. Submission of Certified Payroll Transcripts for Public Works Contracts Only Contractors and Subcontractors on public works projects must submit monthly payroll transcripts to the project manager for a public works project.
- iv. Records Retention Contractors and Subcontractors must preserve copies of such certified transcripts for a period of three years from the date of completion of work on the awarded contract.

If this contract is for Building Service Work as defined in Article 9 of the Labor Law, State law prohibits other political subdivisions and districts within the County from making purchases pursuant to this agreement.

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CATEGORY 1 - COMPREHNSIVE COMPUTER REPAIR & PREVENTIVE MAINTENANCE,

CATEGORY II - WIRING / COMMUNICATIONS MAINTENANCE AND REPAIR

CATEGORY III NETWORK SUPPORT

CATEGORY IV- SERVER SUPPORT

Bidders can respond to some or to all of the categories for which they can provide the specified staff.

The Successful Bidders agree to furnish all necessary materials and labor as necessary to complete any maintenance or service calls upon the County equipment herein.

Upon completion of any maintenance or service call, the successful bidder shall update the County's Trouble Management System on the County's premises and be responsible for maintaining a current status of all documentation.

The Successful Bidders shall be responsible, at their own expense, for training all of their team members in the use of the County's Trouble Management System (Service Desk Express) prior to the commencement of any billable services. Additionally, vendor will be responsible for providing a training and transition period at their own expense, of 30 days to develop proficiency prior to the commencement of billable services. In the event a team member is replaced or added, the new team member must undergo a training period of one week at the vendor's expense prior to becoming a billable resource.

If a repair / service cannot be performed on-site, at the County's request, the successful bidders will provide an equivalent hardware replacement at no cost to the county. Equivalent is defined as hardware from the same manufacturer as the manufacturer of the off-site hardware, or if that is not possible, upgraded hardware from the same manufacturer as the manufacturer of the off-site hardware.

If a repair / service cannot be performed, at the County's request, the successful bidders will provide an equivalent hardware replacement. Equivalent is defined as hardware from the same manufacturer as the manufacturer of the off-site hardware, or if that is not possible, upgraded hardware from the same manufacturer as the manufacturer of the off-site hardware.

In addition, the successful bidders must be able to provide a detailed break-out of each individual function or service being provided. To support this, the successful bidder must provide the following information on a monthly basis:

A service call detail report for all calls made that month which contains the following:

The Successful Bidders must ensure that they have the ability to fully document their processes and procedures for managing service-level targets. Finally, the successful bidder must be able to document the service levels they provide in a monthly or bimonthly "roll-up."

Service Level Agreement

The Successful Bidders will be subject to the following Service Level Agreement with the County:

• In this Agreement, the Help Desk (SDE can be substituted for help desk) is the responsibility of the Department of Information Technology

The successful bidders must comply with the practices and procedures Information Technology established for SDE.

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Software may be upgraded as a result of a repair, if supplied at the lesser of the Successful Bidders Discount % (percentage) under manufacturer's list-price or NY State contract pricing.

At the request of the County, the Successful Bidder will supply materials for installation by the County. The bidder will ship the naterial to the County, within 48 hours if deemed necessary by the County, at the lesser price of either the Successful Bidders 'mark-up over cost' or 'percentage discount from Manufacturers list price.

If a service call requires the Successful Bidders staff to replace/repair multiple components on the same equipment, needs multiple visits to a location or if the Successful Bidders staff is answering more than one service call at a particular building, labor for the first such trip ONLY may be billed to the County i.e. additional Travel Time and Mileage charges will not be paid.

Category I

COMPREHENSIVE COMPUTER REPAIR & PREVENTIVE MAINTENANCE

SPECIFICATION/PRICING

OVERVIEW

The bidder must bid on both the REPAIR and PREVENTATIVE MAINTENANCE PLANS for all equipment specified in the PLAN(S) for which they submit a bid.

The County of Nassau (County), New York is soliciting bids for the performance of maintenance and repair of an extensive infrastructure of computer equipment. It includes the maintenance and repair of around 5,000 desktop computers e.g. Dell Workstation Computers located at remote sites.

The Successful Bidder(s) is to have at least five (5) years of experience in maintenance and repair of all listed equipment. Bidder is to provide the County a 'Customer Reference List' of three (3) similar accounts with performance of similar scope and size when submitting their bid so that the County can determine if the bidder is qualified to provide service under this contract.

REPAIR / MAINTENANCE PLAN

The Successful Bidder's personnel shall perform all repair and maintenance for all estimated equipment at all County sites.

All PC's and servers, and associated internal or external devices authorized by the county, peripheral printers and related hardware is covered under this PLAN. Covered hardware will include but not be limited to all components within the following: CPU, monitor, keyboard, mouse, servers, UPS, scanners, modems, speakers, laptops, PCMCIA cards, print servers, digital cameras, all internal cards, plotters, cables, and data network devices.

Please see Appendix F

PREVENTATIVE MAINTENANCE PLAN

The Successful Bidders personnel shall perform all preventative maintenance for all designated equipment at all County sites.

Preventative maintenance service shall include all parts and labor, travel time and other miscellaneous expenses. The Successful Bidder is responsible for providing all necessary tools, instrumentation, and miscellaneous supplies necessary to perform the required service.

The Successful Bidder must coordinate his/her service call schedules so that the work is performed during the County's Staff's typical working hours, from 8:00 a.m. to 4:45 p.m., Monday through Friday unless the Successful Bidder obtains prior written permission from the County Deputy Commissioner of Information Technology or their designee to work during other times. Where work requires taking the system(s) down, the Successful Bidder must notify the County Deputy Commissioner of Information Technology

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or their designee one week prior to the scheduled work and make every reasonable effort to accommodate the time that the County requires the work to be done.

All PC's and servers, and associated internal or external devices authorized by the County, peripheral printers and related hardware is covered under this PLAN. Covered hardware will include but not be limited to all components within the following: CPU, monitor, keyboard, mouse, servers, UPS, scanners, modems, speakers, laptops, PCMCIA cards, print servers, digital cameras, all internal cards, plotters, cables, and data network devices.

Peripheral Support Technician

Must be able to troubleshoot and repair any peripheral device which includes but is not limited to bar code printers, scanners or any device that connects to a PC or network. Must have and maintain a valid and clean driver's license. Must be able to provide transportation.

Item#	Qty.	Unit	Description	Unit Price	Total Price
1		Each	Regular hourly rate: Normal business hours Mon-Fri 8 am to 4:45 pm. Peripheral Support Technician, Travel time per hour (if any)	\$56.00	\$ 56.00
2		Each	Overtime hourly rate: Overtime hours Mon-Fri 4:46 pm to 7:59 am or at any time on weekend & county holidays. Peripheral Support Technicia NOTE: 4 hour response time	ds an <u>#</u> 84.00	# 84.00
3		Each	Emergency Hourly Rate: Overtime hours Mon-F 4:46 pm to 7:59 am or at any time on weekend & county holidays. With an emergency respons Of (2) two hours or less. Peripheral Support Technician	ds e time	\$ 84.00
4		Each	Each additional Quarter hour during Regular ho Mon-Fri 8 am to 4:45 pm Peripheral Support Technician		# 14,00
5		Each	Each additional Quarter Overtime hour Mon-Fri 4:46 pm to 7:59 am or at any time on weekend Or county holidays. Peripheral Support Technician	ds	\$ 21.00
6		Each	Emergency quarterly hourly rate: Quarterly over Hours Mon-Fri 4:46 pm to 7:59 am or at any ti Weekends and county holidays with an emerge Response time of two (2) hours or less Periphe Support Technician	me on ency	\$ 21.00

ALL BIDS MUST BE F.O.B. DESTINATION AND INCLUDE DELIVERY WITHIN DOORS UNLESS OTHERWISE SPECIFIED.

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Printer Support Technician

Must be able to diagnose and repair printing devices which include but is not limited to printers, MFP's, copiers, fax machines, and plotters. Provide technical support for these devices for all major manufactures. Help review and process warranty parts claims on equipment. Maintains and repairs in-house inventory of printing devices by diagnosing issues and performing repairs. Conduct parts research on OEM Parts to repair devices. Must have and maintain a valid and clean driver's license. Must be able to provide transportation.

Item#	Qty.	Unit	Description	Unit Price	Total Price
1		Each	Regular hourly rate: Normal business hours Mon-Fri 8 am to 4:45 pm. Printer Support Technician, Travel time per hour (if any)	\$44.20	#44.20
2		Each	Overtime hourly rate: Overtime hours Mon-Fri 4:46 pm to 7:59 am or at any time on weekend & county holidays. Printer Support Technician NOTE: 4 hour response time		\$66.30
3		Each	Emergency Hourly Rate: Overtime hours Mon-F 4:46 pm to 7:59 am or at any time on weekend & county holidays. With an emergency respons Of (2) two hours or less. Printer Support Technician	is e time	A 66.30
4		Each	Each additional Quarter hour during Regular ho Mon-Fri 8 am to 4:45 pm. Printer Support Technician		# 11.05
5		Each	Each additional Quarter Overtime hour Mon-Fri 4:46 pm to 7:59 am or at any time on weekend Or county holidays. Printer Support Technician	ds	\$ 16.58
6		Each	Emergency quarterly hourly rate: Quarterly over Hours Mon-Fri 4:46 pm to 7:59 am or at any ti Weekends and county holidays with an emerge Response time of two (2) hours or less. Printer Support Technician	me on ency	¥ 16·58

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Desktop Support Technician

Knowledge of: Standard computer systems, equipment, applications, operations and associated peripheral equipment; common methods, tools and procedures used in the installation, repair, maintenance, enhancement and configuration of technology systems, peripheral equipment and workstations; basic principles of inventory management and appropriate methods of record keeping software and standards; local and wide-area network; security systems and procedures; desktop computer and network software packages; effective methods of communication, including some report writing and verbal communication. Install, configure and maintain desktop software (mail client, word processing, spreadsheets, etc.); install and upgrade desktop peripherals; analyze problems and take necessary corrective actions; read and interpret manuals and operating instructions; maintain accurate records; complete assigned work and meet deadlines; operate office equipment as needed to perform work; perform the physical duties of the job; provide good customer service and establish and maintain effective working relationships with those contacted in the course of work. Must have and maintain a valid and clean driver's license. Must be able to provide transportation.

Item#	Qty.	Unit	Description	Unit Price	Total Price
1		Each	Regular hourly rate: Normal business hours Mon-Fri 8 am to 4:45 pm. Desktop Support Technician, Travel time per hour (if any)	\$38.00	\$35.07
2		Each	Overtime hourly rate: Overtime hours Mon-Fri 4:46 pm to 7:59 am or at any time on weeken & county holidays. Desktop Support Techniciar NOTE: 4 hour response time	_	\$ 52.61
3		Each	Emergency Hourly Rate: Overtime hours Mon-4:46 pm to 7:59 am or at any time on weekens & county holidays. With an emergency respons Of (2) two hours or less. Desktop Support Technician	ds se time	\$ 32.61
4		Each	Each additional Quarter hour during Regular ho Mon-Fri 8 am to 4:45 pm Desktop Support Technician		\$ 8.77
5		Each	Each additional Quarter Overtime hour Mon-Fr 4:46 pm to 7:59 am or at any time on weeken Or county holidays. Desktop Support Technician	ds	\$ 13.15
6		Each	Emergency quarterly hourly rate: Quarterly ov Hours Mon-Fri 4:46 pm to 7:59 am or at any t Weekends and county holidays with an emerg- Response time of two (2) hours or less. Deskto Support Technician	ime on	\$ 13.15

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Helpdesk Support Technician

The role of the Helpdesk support is to provide phone support to assist users who are experiencing any procedural or operating difficulty with the use of IT applications, products or services. Complex and/or high priority problems are elevated to specialized support groups for resolution when needed, but the Helpdesk support is responsible to ensure that an effective solution is provided to the user. Duties include but are not limited to effectively, professionally, and respectfully representing Information Technology staff members, teams, and their services to the client community. Provide support for all Information Technology products and services. Support may include but is not limited to answering questions, troubleshooting problems, teaching or instructing customers regarding software or hardware functionality, and communicating policy. Recording all pertinent customer and problem information in the SDE Call Ticket System. Updates tickets with appropriate journal entries of activities, and closes tickets with resolution entered upon completion of the job with call back to end users to make sure issue is resolved. Verifies that suggested solutions effectively resolve the users' problems through verbal or email follow up. Works on Helpdesk related projects as assigned by supervisor. Must have and maintain a valid and clean driver's license. Must be able to provide transportation.

Item#	Qty.	Unit	Description	Unit Price	Total Price
1		Each	Regular hourly rate: Normal business hours Mon-Fri 8 am to 4:45 pm. Helpdesk Support Technician. Travel time per hour (if any)	# 35.07	#35.07
2		Each	Overtime hourly rate: Overtime hours Mon-Fri 4:46 pm to 7:59 am or at any time on weekend & county holidays. Helpdesk Support Technician NOTE: 4 hour response time		\$ 52.61
3		Each	Emergency Hourly Rate: Overtime hours Mon-F 4:46 pm to 7:59 am or at any time on weekend & county holidays. With an emergency respons Of (2) two hours or less. Helpdesk Support Technician	ds e time	\$ 52.61
4		Each	Each additional Quarter hour during Regular ho Mon-Fri 8 am to 4:45 pm Helpdesk Support Technician		\$8.77
5		Each	Each additional Quarter Overtime hour Mon-Fri 4:46 pm to 7:59 am or at any time on weekend Or county holidays. Helpdesk Support Technician	ds	\$ 13.15
6		Each	Emergency quarterly hourly rate: Quarterly over Hours Mon-Fri 4:46 pm to 7:59 am or at any ti Weekends and county holidays with an emerge Response time of two (2) hours or less. Helpd Support Technician	me on	# 13.15

Laborer

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No technical knowledge needed. Must be able to lift 50 lbs., unbox, clean, and do any manual labor needed for IT functions. Must be able to engage in physical labor which may include, but is not limited to, carrying objects, unboxing materials and removing packaging. Transport materials between locations in Nassau County, load and unload material, stack material and move material along with other tasks which require physical labor. Must be able to perform basic record keeping tasks, which may include, but are not limited to, collecting and maintaining receiving logs, delivery receipts and any other documentation related to the above tasks. Must have and maintain a valid and clean driver's license. Must be able to provide transportation.

Item#	Qty.	Unit	Description	Unit Price	Total Price
1		Each	Regular hourly rate: Normal business hours Mon-Fri 8 am to 4:45 pm. Laborer. Travel time per hour (if any)	\$ 33.20	433.20
2		Each	Overtime hourly rate: Overtime hours Mon-Fri 4:46 pm to 7:59 am or at any time on weeken & county holidays. Laborer. NOTE: 4 hour response time		# 49.80
3		Each	Emergency Hourly Rate: Overtime hours Mon- 4:46 pm to 7:59 am or at any time on weeken & county holidays. With an emergency respon time of (2) two hours or less. Laborer	nds	#49.80
4		Each	Each additional Quarter hour during Regular h Mon-Fri 8 am to 4:45 pm. laborer	ours # 8.30	#8.30
5		Each	Each additional Quarter Overtime hour Mon-Fr 4:46 pm to 7:59 am or at any time on weeker Or county holidays. Laborer.		\$ 12.48
6		Each	Emergency quarterly hourly rate: Quarterly ov Hours Mon-Fri 4:46 pm to 7:59 am or at any t Weekends and county holidays with an emerg response time of two (2) hours or less. Labore	ime on	\$ 12.45

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Category II

WIRING / COMMUNICATIONS MAINTENANCE AND REPAIR

Overview

This section attempts to provide all Bidders some specifics, regarding wiring and communications for which the county requires service and/or maintenance that will be useful in formulating their bid(s).

The County of Nassau (County), New York is soliciting bids for the performance of maintenance and repair of an extensive infrastructure of voice and data wiring and communication devices.

The Successful Bidder(s) is to have at least two (2) years of experience in maintenance and repair of all listed items. Bidder is to provide the County a 'Customer Reference List' of three (3) similar accounts with performance of similar scope and size when submitting their bid so that the County can determine if the bidder is qualified to provide service under this contract.

The Successful Bidder's personnel shall perform all troubleshooting, repair and maintenance of voice and data wiring and communication equipment for all equipment at all County sites.

Covered hardware will include but not be limited to data and voice wiring, hubs, switches, patch panels, jacks, analog and digital phones, and voice / data network devices.

Wiring / Communications maintenance and repair Technician (referred to as Wiring Technician)

Must be able to perform all tasks required for the installation and maintenance of the wiring, outlets and connections of end user devices for systems that include but are not limited to networks, CCTV, data, voice and sound. The tasks include but are not limited to running wires, diagnostics, repairs, installing housings, connectors, speakers, cameras as required. Perform testing, diagnostics, repairs, replacements, detailed wiring diagrams and detailed documentation. Must have and maintain a valid and clean driver's license. Must be able to provide transportation.

Item#	Qty.	Unit	Description	Unit Price	Total Price
1		Each	Regular hourly rate: Normal business hours Mon-Fri 8 am to 4:45 pm. Wiring Technician. Travel time per hour (if any)	\$55.00	\$ 55.00
2		Each	Overtime hourly rate: Overtime hours Mon-Fri 4:46 pm to 7:59 am or at any time on weekend & county holidays. Wiring Technician. NOTE: 4 hour response time	s \$82.50	\$82.50
3		Each	Emergency Hourly Rate: Overtime hours Mon-F 4:46 pm to 7:59 am or at any time on weekend		

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		& county holidays. With an emergency response time of (2) two hours or less. Wiring Technician	\$ 82.50
4	Each	Each additional Quarter hour during Regular hours # 13.15 Mon-Fri 8 am to 4:45 pm. Wiring Technician	#13.45
5	Each	Each additional Quarter Overtime hour Mon-Fri 4:46 pm to 7:59 am or at any time on weekends Or county holidays. Wiring Technician	\$ 20.63
6	Each	Emergency quarterly hourly rate: Quarterly overtime Hours Mon-Fri 4:46 pm to 7:59 am or at any time on Weekends and county holidays with an emergency response time of two (2) hours or less. Wiring Technician	\$ 20.63

Category III Network Support

Overview

This section attempts to provide all Bidders some specifics, regarding network equipment for which the county requires network support that will be useful in formulating their bid(s).

The County of Nassau (County), New York is soliciting bids for the performance of network support for an extensive infrastructure of network and network related devices.

The Successful Bidder(s) is to have at least two (2) years of experience in service, maintenance and repair of all listed items. Bidder is to provide the County a 'Customer Reference List' of three (3) similar accounts with performance of similar scope and size when submitting their bid so that the County can determine if the bidder is qualified to provide service under this contract.

The Successful Bidder's personnel shall perform all network support for network and network related devices at all County sites.

Covered hardware will include but not be limited to switches, hubs, AP's, UPS's, DNS and DHCP and firewall related devices, wireless devices, security related hardware and software, and network monitoring devices.

Mease See Appendix F Network Support Technician

Network support includes but is not limited to troubleshooting, maintenance and repair of all components of the county network. Must have experience performing tasks which include, but are not limited to troubleshooting, maintaining, repairing, testing, monitoring, and maintaining all hardware and software comprising LANs, WANs, and internet connectivity. Must be able to configure and install devices and software which include but are not limited to wireless devices, switches, routers and hubs, firewalls, DNS devices, DHCP devices, upgrade software and firmware and resolve network hardware or software issues. Must have experience integrating new equipment into the network. Identify and resolve security issues. Must have a valid and clean driver's license. Must be able to provide transportation

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Item#	Qty.	Unit	Description	Unit Price	Total Price
1		Each	Regular hourly rate: Normal business hours Mon-Fri 8 am to 4:45 pm. Network Support Technician, Travel time per hour (if any)	\$189.00	\$ 189.00
2		Each	Overtime hourly rate: Overtime hours Mon-Fri 4:46 pm to 7:59 am or at any time on weeken & county holidays. Network Support Technician. NOTE: 4 hour response time		#283.50
3		Each	Emergency Hourly Rate: Overtime hours Mon-4:46 pm to 7:59 am or at any time on weeken & county holidays. With an emergency respontime of (2) two hours or less. Network Suppor Technician.	ds se	# 283.50
4		Each	Each additional Quarter hour during Regular h Mon-Fri 8 am to 4:45 pm. Network Support Technician.		\$ 47.25
5		Each	Each additional Quarter Overtime hour Mon-Fr 4:46 pm to 7:59 am or at any time on weeker Or county holidays. Network Support Technicia		\$70.88
6		Each	Emergency quarterly hourly rate: Quarterly ov Hours Mon-Fri 4:46 pm to 7:59 am or at any t Weekends and county holidays with an emerg response time of two (2) hours or less. Netwo Support Technician.	ime on	# 70.88

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Category IV Server Support

Overview

This section attempts to provide all Bidders some specifics, regarding server equipment for which the county requires support that will be useful in formulating their bid(s).

The County of Nassau (County), New York is soliciting bids for the performance of support for an extensive infrastructure of server and server related devices.

The Successful Bidder(s) is to have at least two (2) years of experience supporting all listed items. Bidder is to provide the County a 'Customer Reference List' of three (3) similar accounts with performance of similar scope and size when submitting their bid so that the County can determine if the bidder is qualified to provide service under this contract.

The Successful Bidder's personnel shall perform all support of server and server related devices at all County sites.

Covered hardware will include but not be limited to Dell poweredge servers, blades, UPS's, backup devices, NAS and server monitoring devices. Please see Appendix

Server Support Technician

Server support includes but is not limited to troubleshooting, maintenance and repair of all server and server related components of the county infrastructure. Must have experience performing tasks which include, but are not limited to troubleshooting, maintaining, repairing, testing, monitoring, and maintaining all server hardware. Must be able to configure and install server and server related devices and software. Must have experience integrating new equipment into the county infrastructure and be able to Identify and resolve security issues. Must have a valid and clean driver's license. Must be able to provide transportation.

Item#	Qty.	Unit	Description	Unit Price	Total Price
1		Each	Regular hourly rate: Normal business hours Mon-Fri 8 am to 4:45 pm. Server Support Technician. Travel time per hour (if any)	<i>\$</i> -140.52	\$ 140.52
2		Each	Overtime hourly rate: Overtime hours Mon-Fri 4:46 pm to 7:59 am or at any time on weeker & county holidays. Server Support Technician NOTE: 4 hour response time	nds	\$210.78
3		Each	Emergency Hourly Rate: Overtime hours Mon- 4:46 pm to 7:59 am or at any time on weeker & county holidays. With an emergency respor- time of (2) two hours or less. Server Support Technician.	nds	\$210.78
4		Each	Each additional Quarter hour during Regular h Mon-Fri 8 am to 4:45 pm. Server support Technician	ours #35, 13	\$35.13

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5 .	Each	Each additional Quarter Overtime hour Mon-Fri 4:46 pm to 7:59 am or at any time on weekends Or county holidays. Server support Technician	#52.70
6	Each	Emergency quarterly hourly rate: Quarterly overtime Hours Mon-Fri 4:46 pm to 7:59 am or at any time on Weekends and county holidays with an emergency response time of two (2) hours or less. Server Support Technician.	\$52.70

ADDITIONAL COSTS:

Parts Descriptions	Price		Additional charges	TOTAL
All pasts	CoSt	+	#5.00/unit	"Cost" \$5.00/unit
		+	No.	
		+		
		+	Media	
		+		
		+		
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		+		

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DISCLOSURE STATEMENT

THE NASSAU COUNTY LEGISLATURE REQUIRES THE FOLLOWING INFORMATION PRIOR TO CONSIDERATION FOR AN AWARD.

Bidders Name:	Custom Computer (Specialist	
Address:	70 Suffolk Court, H	auppauge, NY 1178	38
Telephone No:	(631) 864-6699	Fax No: (63	1) 543-2512
1. State Whethe	er: A Corporation		
	Individual		
	Partnership		

GUIDELINES FOR DISCLOSURE

THE NASSAU COUNTY LEGISLATURE REQUIRES THE NAMES AND HOME* ADDRESSES OF ALL PRINCIPALS. DISCLOSURE MUST BE PROVIDED AS INDICATED BY TYPE OF OWNERSHIP. (PLEASE LIST ALL REQUIRED INFORMATION ON A SEPARATE SHEET AND ATTACH TO BID.)

- 1) Sole Proprietorship/Individual. The Name and Home Address of the Sole Proprietorship/Individual.
- 2) Closely Held Corporation. The Name and Home Addresses of all Shareholders, Officers and Directors.
- 3) Publicly Traded Corporation. Only the page(s) of the SEC FORM 10-K setting forth the name of all officers and directors.
- 4) Not for Profit Corporation. The Names and Home Addresses of all members, Officer and Directors.
- 5) Partnership. The Names and Home Address of all General and Limited Partners.
- Limited Liability Company. The Names and Home Addresses of all Members.
- 7) Limited Liability Partnership. The Name and Home Addresses of all Members.
- 8) Joint Venture, The Names and Home Addresses of all Joint Ventures.

NOTE: IF ANY ENTITY IS TIERED, YOU MUST ALSO LIST ALL INDIVIDUAL PRINCIPALS OF THE TIERED ENTITY.
*IN THE CASE OF PUBLICLY TRADED CORPORATIONS THE SEC FORM 10K SUFFICES AND HOME ADDRESSES ARE NOT NECESSARY.

Please see Appendix A

QUALIFICATION STATEMENT

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Appendix A:

The following pages are to answer page 3 of BID 92047-09225-159. A copy of page 3 was included as a reference document, please refer to the original bid for the original document.

As per page 3 please see the following document(s) are provided as a sperate sheet and attached to bid.



Appendix A: Guidelines for Disclosure

- 1) Sole Proprietorship/Individual: Not Applicable
- 2) Closely Held Corporation:
 - Gregory G. Galdi, President 14 Fox Meadow Lane, Lloyd Harbor, NY 11743
 - ii. Linda Miller Galdi, Vice President & Secretary 14 Fox Meadow Lane, Lloyd Harbor, NY 11743
- 3) Publicly Traded Corporation: Not Applicable
- 4) Not for Profit Corporation: Not Applicable
- 5) Partnership: Not Applicable
- 6) Limited Liability Company: Not Applicable
- 7) Limited Liability Partnership: Not Applicable
- 8) Joint Venture: Not Applicable

business, b state or loc officer of ar investigatio was related	five years, has this business and/or any of its owners and/or officers and/or any affiliated leen the subject of a criminal investigation and/or a civil anti-trust investigation by any federal, all prosecuting or investigative agency? And/or, in the past 5 years, have any owner and/or may affiliated business been the subject of a criminal investigation and/or a civil anti-trust in by any federal, state or local prosecuting or investigative agency, where such investigation is to activities performed at, for, or on behalf of an affiliated business. If Yes, provide details for each such investigation.
been the su and local re business be federal, sta	5 years, has this business and/or any of its owners and/or officers and/or any affiliated business abject of an investigation by any government agency, including but not limited to federal, state egulatory agencies? And/or, in the past 5 years, has any owner and/or officer of an affiliated een the subject of an investigation by any government agency, including but not limited to the and local regulatory agencies, for matters pertaining to that individual's position at or to an affiliated business. Yes No If Yes, provide details for each such Please reference Appendix B
	T lease reference Appendix B
before or d that alleged	urrent or former director, owner or officer or managerial employee of this business had, either uring such person's employment, or since such employment if the charges pertained to events dly occurred during the time of employment by the submitting business, and allegedly related to to of that business:
	a) Any felony charge pending? No <u>v</u> Yes If Yes, provide details for each such charge
	b) Any misdemeanor charge pending? No <u>V</u> Yes If Yes, provide details for each such charge
	c) In the past 10 years, you been convicted, after trial or by plea, of any felony and/or any other crime, an element of which relates to truthfulness or the underlying facts of which related to the conduct of business? No Yes If Yes, provide details for each such conviction
	d) In the past 5 years, been convicted, after trial or by plea, of a misdemeanor? No Yes If Yes, provide details for each such conviction
	e) In the past 5 years, been found in violation of any administrative, statutory, or regulatory provisions? No Yes If Yes, provide details for each such occurrence
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Appendix B:

The following pages are to answer page 20 of BID 92047-09225-159. A copy of page 20 was included as a reference document, please refer to the original bid for the original document.

Please reference the following documents detailing our investigation and corrective action as noted in question # 13 on page 20

Vendor Questionnaire

Page 16 of 20

Revised 2/1/06 Submitting vendor's EIN/SSN/TIN 112497640

🖾 submitting ven	15.			
		☐ affiliate		
individual serving as		principal owner	□ officer	managerial employee
Name Custom Con	npu	er Specialists	s, Inc.	EIN/TIN/SSN 112497640
Name of investigatir	ng go	overnment agency	Office of t	he Special Commissioner
Date initiated 05 /		<u>/2006</u> Date comp	oleted <u>04/_</u> 2	28 / 2011 Univestigation
Summary of investig	atio	l <u>Please see a</u>	attachment	
		· · · · · · · · · · · · · · · · · · ·		
Check if attaching add	ition	al information		
Corresponds to Question	16.	Check all that apply)		
16a. 🗖 submitting vend				
former		principal owner	☐ officer	managerial employee
current		principal owner		☐ managerial employee
				• •
Name				EIN/TIN/SSN
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☐ convicted of a mi Summary of finding		statutory province anor Charging a	visions(s) ovision(s)	

Provide a detailed response to all questions checked "YES" from pages one—six. If you need more space to respond, photocopy the corresponding section's pages, check the box that additional information is attached, and attach the photocopied page to this questionnaire.



In response to Vendex Questionnaire - Page 16 - Corresponds to Question 15:

Summary of Investigation

An investigation conducted by the Office of the Special Commissioner of Investigation ("SCI") of Ross Lanham substantiated that Mr. Lanham, while employed as a consultant for the New York City Department of Education ("DOE") to oversee "Project Connect," billed millions of dollars, through various Project Connect vendors, to the DOE for five consultants whom he employed through his company, Lanham Enterprises, Inc., without the knowledge and/or agreement of the DOE. Two of the consultants were billed under service agreements between Custom Computer Specialists ("CCS") and Lanham Enterprises. Mr. Lanham was never a principal owner, officer or managerial employee of CCS and he and his company were never affiliates of CCS.

"Additional Information":

During this investigation of Mr. Lanham by the SCI, CCS was contacted by SCI. CCS fully cooperated with the SCI during this investigation. CCS provided the SCI investigators with thousands of pages of documents and made available several of its officers, managers and employees for questioning by the SCI staff. CCS fully cooperated with the Office of the US Attorney (OUSA) in its prosecution of Mr. Lanham, meeting with the OUSA and SCI attorneys in preparation for testimony at the Lanham trial. One of CCS's employees testified on behalf of the government at the Lanham trial.

After the SCI's report of its investigation of Lanham was released, CCS initiated a corrective action plan and submitted it to the NYC DOE Division of Contracts & Purchasing.

Corrective Action Plan

Custom Computer Specialists is committed to upholding the highest standards of ethical conduct. We recognize that only by acting with honesty and integrity can we work effectively with each other and develop trusting, long-term partnerships with our customers.

To this goal we have implemented and reinforced the following policies:

- In the event that Custom Computer Specialists is selected as a contractor for a New York City Department of Education project or a New York City agency project, (collectively, NYC Agency), either directly or as a sub-contractor, it will fully disclose to the NYC Agency any contractual relationship it has with other contractors and/or sub-contractors that are involved with the project. Any such relationships that arise after the commencement of the work shall be promptly disclosed to the NYC Agency.
- In accordance with its previously established policy, in the event that Custom Computer Specialists discovers any evidence of suspected or actual wrongdoing on a NYC project, it will promptly provide notice to the NYC Agency, the New York City Department of Investigation and/or the Special Commissioner of Investigation for the New York City Department of Education, as applicable, and will fully cooperate with their investigation of the issue.
- In the event that a sub-contractor submits invoices to Custom Computer Specialists for direct payment by Custom Computer and/or for pass-through for payment by others on NYC projects, Custom Computer Specialists shall require the sub-contractor to provide all necessary documentation, which will be submitted with the invoice. Custom Computer Specialists' divisional director will review all invoices on NYC projects in addition to the project manager responsible for the project prior to submission for payment. All NYC agencies will be promptly notified of any request for pass-through payment by others.

65 Court Street, 12th Floor Brooklyn, New York 11201 Client Services: 718-935-4444 Vendor Hotline: 718-935-2300 http://schools.nyc.gov/DCP



David N. Ross Executive Director Contracts and Purchasing

Jay G. Miller Chief Administrator Vendor Research & Price Analysis

Via Electronic Transmission & Certified Mail

August 22, 2012

Gregory Galdi Custom Computer Specialists 70 Suffolk Court Hauppauge, NY 11788

Re: SCI Case #2008-4446, Ross Lanham

Dear Mr. Galdi:

The New York City Department of Education (DOE) has reviewed your corrective action plan responding to my letter of June 29, 2012 regarding the findings contained in the above-referenced report from the Special Commissioner of Investigation for the New York City School District (SCI).

The explanation of the corrective actions Custom Computer Specialists (CCS) will be implementing to prevent the circumstance reported by SCI from reoccurring have been deemed satisfactory by the DOE.

The DOE expects CCS to abide by the terms of its corrective action plan, which include the following:

- "In the event that Custom Computer Specialists is selected as a contractor for a New York City Department of Education project or a New York City agency project, (collectively, NYC Agency), either directly or as a sub-contractor, it will fully disclose to the NYC Agency any contractual relationship it has with other contractors and/or sub-contractors that are involved with the project. Any such relationships that arise after the commencement of the work shall be promptly disclosed to the NYC Agency."
- "...in the event that Custom Computer Specialists discovers any evidence of suspected or actual wrongdoing on a NYC project, it will promptly provide notice to the NYC Agency, the New York City Department of Investigation and/or the Special Commissioner of Investigation for the New York City Department of Education, as applicable, and will fully cooperate with their investigation of the issue."

65 Court Street, 12th Floor Brooklyn, New York 11201 Client Services: 718-935-4444 Vendor Hotline: 718-935-2300 http://schools.nyc.gov/DCP

Gregory Galdi Custom Computer Specialists August 22, 2012 Page 2

> • "In the event that a sub-contractor submits invoices to Custom Computer Specialists for direct payment by Custom Computer and/or for pass-through for payment by others on NYC projects. Custom Computer Specialists shall require the sub-contractor to provide all necessary documentation, which will be submitted with the invoice.... All NYC agencies will be promptly notified of any request for pass-through payment by others

If you have any questions you may contact me at 718-935-4394.

Sincerely,

Jay G. Miller

cc: David Ross, Executive Director, Division of Contracts and Purchasing James McBride, Chief Administrator, Central Office Procurement

Attachments to Business History Form

Please provide any other information which would be appropriate and helpful in determining the bidder's/proposer's capacity and reliability to perform these services.

A. Include a resume or detailed description of the bidder's/proposer's professional qualifications, demonstrating extensive experience in your profession. Any prior similar experiences, and the results of these experiences, must be identified.

Should the bidder/proposer be other than an individual, the bid/proposal should include:

- i) Date of formation;
- ii) Name, addresses, and position of all persons having a financial interest in the company, including shareholders, members, general or limited partner;
- iii) Name, address and position of all officers and directors of the company;
- iv) State of incorporation (if applicable);
- v) The number of employees in the firm;
- vi) Annual revenue of firm;
- vii) Summary of relevant accomplishments
- viii) Copies of all state and local licenses and permits.
- B. Indicate number of years in business.
- C. Provide any other information which would be appropriate and helpful in determining the bidder's/proposer's capacity and reliability to perform these services.
- D. Provide names and addresses for no fewer than three references for whom the bidder/proposer has provided similar services or who are qualified to evaluate the bidder's/proposer's capability to perform this work.

Company	State of Massachusetts
Contact Person_	Robert Howell
Address	1550 Main Street
City/State	Springfield, Massachusetts
Telephone	(413) 787-7870
Fax #	(413) 787-7211
E-Mail Address_	howellr@sps.springfield.ma.us

Please reference Appendix C

ALL BIDS MUST BE F.O.B. DESTINATION	AND INCLUDE DELIVERY WITHIN DOORS	S UNLESS OTHERWISE SPECIFIED	<u>.</u>
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Appendix C:

The following pages are to answer page 22 of BID 92047-09225-159. A copy of page 22 was included as a reference document, please refer to the original bid for the original document.

Please consider this page one (1) of this document that follows for a total of 9 pages.

The following document(s) as per page 22 contains information as to determine our capacity and reliability to perform the services outlined in this bid.

Table of Contents

Α.	Introduction & Detailed Description	3
i.	Date of Formation	5
li. inc	Name, addresses, and position of all persons having a financial interest in the companiding shareholders, members, general or limited partner:	
iii.	Name, address and position of all officers and directors of the company:	5
iv.	State of incorporation:	5
v. 280	The number of employees in the firm: Custom Computer Specialists currently employees	
vi. sep	Annual revenue of firm: Please see enclosed "Consolidated Financial Statements" in a rate sealed envelope.	
vii.	Summary of relative accomplishments	5
viii.	Copies of all state and local licenses and permits	6
В.	Indicate number of years in business	6
C. the	Provide any other information which would be appropriate and helpful in determining pidders/proposer's capacity and reliability to perform these services	
D.	Detailed References	7
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A. Introduction & Resumes

Thank you for the opportunity to submit Computer Repair & Preventive Service response to support The Nassau County Information Technology ("NCIT") support goals. The following narrative is to address questions or requirements within the Bid that required additional information. We have provided a full BiD response as a separate attachment as well to this narrative.

Custom Computer Specialists, Inc. ("Custom") prides itself on consistently providing the right people to meet our client's technology design, deployment and support requirements. Our success comes from our ability to hand-pick individuals ("Right People") coupled with our unyielding client focus ("Right Results").

As requested below is a list of resumes of the particular induvial which will service your account. These are the main business contacts and not a sampling of the actual engineer, technical and service personal we have. As noted below we have over 280 employees currently.

Rick Cadiz

Title: Director of Sales

Role: Senior Management, Account Escalation and Support

Rick works directly with K-12 and government accounts across the Northeast including managing a team of client focused account executives that manage local vertical territories. He and his team ensure client requirements are met and client satisfaction goals are adhered to. Rick has overall responsibility for managing and assuring the quality of Custom's performance during client engagements.

Experience: Rick Cadiz is a Director who brings over 25 years of client management and customer service experience to Custom. This experience is focused on information technology, telecommunications, managed services and consulting services. Over the last 12 years while at Custom the focus has been on strategic local, state and federal government accounts as well as Long Island K-12 School Districts. Rick has been supporting Nassau NCIT in a direct relationship or as a senior management escalation point for over 10 years. In addition to his responsibilities which also include management of territory sales teams dedicated to customer service, Rick is often called on by his clients in an advisory role to consult on technology initiatives and strategy. Prior to joining Custom, Rick held a Senior Sales Management position with Globix Corporation for 4+ years in NYC and a Northeast Regional Director position with CSN an MCI integration services and consulting firm for 5

years. He holds a BA degree in communications from the University of Massachusetts, Amherst.

Tom Franson

Title: Director, Onsite Services

Role: Program Management/Service Delivery

Tom as the Director of Services for the account is responsible for all services provided to NCIT. He is accountable for service level management, Customer Satisfaction and the recruitment and retention of quality personnel. In this role, Tom will ensure that NCIT is provided with the most qualified resources and that the most valued resources are kept happy.

Experience: Tom has worked at Custom for the past 9 years managing service delivery for a variety of local government and corporate clients. Prior to Custom, Tom managed a large "follow the sun" technical support operation at Bloomberg Financial Markets. Prior to Bloomberg he worked at Aon Consulting where he provided performance improvement consulting services to some of the world's leading service organizations including: Bloomberg Financial Markets, American Express, Merrill Lynch, Goldman Sachs, Verizon, Bank of New York and Fidelity Investments. Tom also leads Custom's IT Operations Assessment practice where he incorporates Six Sigma, ISTE, Cobit and ITIL into his framework. He has worked with governments, schools, health care providers and corporations throughout the Northeast to optimize their IT support, maximize IT expenditures and develop long term and tactical plans to meet strategic goals.

Tom has a Bachelor's degree from St. Joseph's College and a Master's degree in Statistics and Organizational Development from Columbia University. He currently serves as the President of the Long Island Chapter of the Help Desk Institute.

Keith Petoske

Title: Sales Manager, Public Sector

Role: Engagement / Relationship Manager

Keith Petoske will act as the Primary Point of Contact for the Nassau NCIT / Custom relationship. Keith will have overall responsibility for managing and assuring the quality of Custom's performance during engagements.

Experience: Keith Petoske is an Account Executive who brings over 14 years of experience in the IT Solutions and Services industry. This experience is focused on building long-term strategic relationships, and providing consultative selling and customer satisfaction for Long Island / Westchester local governments and K-12 school districts. Keith is often called on by

his clients in an advisory role to consult on technology initiatives and strategy. Keith has industry certifications such as Cisco Sales Expert, VMware Sales Professional, and Microsoft security solutions. For the 8 years prior to joining Custom, Keith held positions as an Account Executive with Presido Inc., ADP Inc. as well as an Enterprise Account Manager with Opus-ISM (Database and CRM for local NY Hospitals). He holds a Bachelor of Science in Business Management from S.U.N.Y Stony Brook.

i. Date of Formation

Custom Computer Specialists, Inc. was formed on May 1, 1979

- ii. Name, addresses, and position of all persons having a financial interest in the company, including shareholders, members, general or limited partner:
 - Gregory G. Galdi, President 14 Fox Meadow Lane, Lloyd Harbor, NY 11743
- iii. Name, address and position of all officers and directors of the company:
 - Gregory G. Galdi, President 14 Fox Meadow Lane, Lloyd Harbor, NY 11743
 - Linda Miller Galdi, Vice President & Secretary 14 Fox Meadow Lane, Lloyd Harbor, NY 11743
- iv. State of incorporation: Custom Computer Specialists, Inc. is incorporated in the State of New York
- v. The number of employees in the firm: Custom Computer Specialists currently employs 280 employees
- vi. Annual revenue of firm: Please see enclosed "Consolidated Financial Statements" in a separate sealed envelope.

vii. Summary of relative accomplishments

Custom has a long track record of providing IT services in the public sector. We have provided a variety of IT services to The State of Massachusetts for over 10 years. These services include staffing for Help Desk and Desk-Side technicians, Project Management/Quality Assurance, Network and Server Engineering, wiring and a variety of other IT services. More locally, we have provided Engineering both Network and Server to the Town of Oyster Bay, Town of Islip, Suffolk County, Suffolk

County Police Department and many school districts across the region. Please refer to references in section D for more details. Most importantly, Custom has provided these services to Nassau County since 2006; we understand the operating environment, end-users and the types of individuals that are required to be successful. We are jointly proud of the recommendation letters the team members have received from the various Nassau County agencies.

viii. Copies of all state and local licenses and permits

Please reference Appendix C sub-section i

B. Indicate number of years in business

Custom Computer Specialists, Inc has been in business for 36 years

C. Provide any other information which would be appropriate and helpful in determining the bidders/proposer's capacity and reliability to perform these services

Custom was incorporated on May 1, 1979 in NY State. We are a regional organization with over 280 employees the vast majority of these employees are in technical roles. Our corporate headquarters, located in Hauppauge, New York, is a modern 70,000 square foot facility which features multiple configuration centers, a managed services call center, a help desk/call center, a client-training center and warehouse/staging facilities that enable Custom to offer a wide range of solutions to our clients.

Our ultimate goal has been and will continue to be, to expertly deliver technology solutions and support to our clients at the best possible value available anywhere. We believe that what sets us apart from our competition is our flexible business model, management practices, along with 35 plus years of experience.

Custom is proud of the support we have provided to Nassau County IT for more than 10 years and we are fully confident that we will be able to continue to provide you with the quality personnel and resources that you have come to expect from us.

We are a Dell Premier Partner which provides us the ability to support your Dell Desktop and Server environment. We hold many certifications from other manufactures and NYS OGS contracts. Please reference our list of NYS OGS contracts and certifications in Appendix C sub-section ii

D. Detailed References

State of Massachusetts:



Custom has been a long-term Service provider for the State of Massachusetts and their Districts and Agencies under their State Contracts for over 10 years. As part of these Contracts, we have been providing technology services to Springfield Public Schools, Taunton Public Schools, Haverhill Public Schools and Lexington Public Schools. In addition, we have provided services to the

Boston Public Library and their 25 branches. Custom has provided the design, procurement, cabling, installation, integration for eligible products through this State Contract. Projects have included network upgrades, wireless design and deployments, server projects, cabling and support.

Over the past 3 years, Custom has been named on several State Contracts for the Commonwealth including ITC47, IT50 and ITS43. These Contracts provide for product and services that includes servers and storage solutions, virtualization, end-user devices, networking and wireless solutions, cabling infrastructure, security, voice, video and many other technologies. They also include all services including design, consulting, implementation, deployment, project management, professional development and supplemental staff for many technologies.

Custom has provided over \$20M of product and services to the Commonwealth over the past 3 years. We continue to be a committed Service provider to the State and have a long history and references of successful projects and services we have delivered.

Contact:

Robert Howell
Director of Information Technology and Network Operations
1550 Main Street
Springfield, MA 01103
howellr@sps.springfield.ma.us

Phone: (413) 787-7870

Town of Oyster Bay:



Custom Computer Specialists ("Custom") works closely in supporting the Town of Oyster Bay's ("Town") networking infrastructure and Data Center. As NCIT is aware, The Town is one of the largest in Nassau County stretching from the North Shore to the South Shore of the Island. Custom has supported all 25 departments in terms of data networking. Over the last 7 years Custom has installed and configured the majority of the town's departments and parks in terms of networking technologies. This has enabled the Town to deploy a number of software applications, security cameras and other technology easily. Custom has also worked closely with the Town to design and implement datacenter solutions featuring advanced virtualization, storage, networking and servers from manufactures such as Dell, VMware and Cisco. We continue to provide support and installation services for the infrastructure environment. We have also provided the Town with emergency support during the aftermath of Super Storm Sandy. Custom installed and configured networking equipment needed for the replacement at sites damaged during the storm. Over the last three years we have also provided ongoing supplemental staff services in categories including project management, server and network engineering.

Contact:

Christine M. Wiss
Deputy Comptroller
Town of Oyster Bay
74 Audrey Avenue
Oyster Bay, NY 11771
cwiss@oysterbay-ny.gov
Phone: 516-624-6447

Fax 516-624-6460

Nassau BOCES:

BOSES component districts for ever 10 years. Working and dark number of different contracts

BOCES component districts for over 10 years. Working under a number of different contracts, RFP's and Bid's for this work. We have provided server, data-center, network, wiring, and help desk support to many of their component districts.

James Muir
Tech Specialists – Contract ONSITE
Nassau BOCES
Robert E. Lupinskie Center for Curriculum, Instruction and Technology
1 Merrick Ave
Westbury, NY 11590

Town of Islip:



Custom has been supporting The Town of Islip for over 12 years. The Town has two datacenters and a number of facilities, including an Airport and multiple marinas. Custom has provided supplemental services to support the virtualization, storage, desk-side support and other technologies at the Town. Custom also provided the Town with emergency support to address

a virus breakout by dispatching a team of over 15 desktop professionals who worked overnight and over a weekend to eradicate the issue. Recently, the Town engaged Custom to design, implement and support their new Exchange infrastructure. The design included four virtual Exchange Servers (one Hub/CAS Server and Mailbox Cluster Server at each site) utilizing vSphere 5, and Compellent fiber SANs, across the production and DR sites. The Town currently contracts with Custom for both supplemental staff and remote services to maintain the Exchange, Virtualization and SAN environments. We continue to work closely with the Town personal to provide these services as we have in years past.

Contact:

Steve Kosin
IT Director
Town Hall
655 Main St
Islip, New York 11751
dataprocessing@townofislip-ny.gov
Phone: (631) 595-3810



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 4/17/2017

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE IS ISSUED AS A WATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS OFON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

PRODUCER			CONTA NAME:	ст Carmell	a Fitzpatrick		
Arthur J. Gallagher Risk Management Services, Inc. One Jericho Piaza, Suite 200			PHONE (A/C, No	, Ext): 516-74	5-0800	FAX (A/C, No): 516-	745-0082
Jericho NY 11753				_{ss:} Carmella	_Fitzpatrick	@ajg.com	
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NSURED		,		_{Rв:} Federal			20281
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Liability Insurance

Endorsement

Policy Period

JUNE 25, 2016 TO JUNE 25, 2017

Effective Date

JUNE 25, 2016

Policy Number

3602-87-58 EUC

insured

CUSTOM COMPUTER SPECIALISTS INC

Name of Company

GREAT NORTHERN INSURANCE COMPANY

Date Issued

JUNE 30, 2016

This Endorsement applies to the following forms:

GENERAL LIABILITY

Under Who Is An Insured, the following provision is added.

Who is An insured

Additional Insured -Scheduled Person Or Organization Persons or organizations shown in the Schedule are **insureds**; but they are **insureds** only if you are obligated pursuant to a contract or agreement to provide them with such insurance as is afforded by this policy.

However, the person or organization is an insured only:

- if and then only to the extent the person or organization is described in the Schedule;
- to the extent such contract or agreement requires the person or organization to be afforded status as an insured;
- for activities that did not occur, in whole or in part, before the execution of the contract or agreement; and
- with respect to damages, loss, cost or expense for injury or damage to which this insurance applies.

No person or organization is an insured under this provision:

- that is more specifically identified under any other provision of the Who Is An Insured section (regardless of any limitation applicable thereto).
- with respect to any assumption of liability (of another person or organization) by them in a
 contract or agreement. This limitation does not apply to the liability for damages, loss, cost or
 expense for injury or damage, to which this insurance applies, that the person or organization
 would have in the absence of such contract or agreement.



Liability Endorsement

(continued)

Under Conditions, the following provision is added to the condition titled Other Insurance.

Conditions

Other Insurance – Primary, Noncontributory Insurance – Scheduled Person Or Organization If you are obligated, pursuant to a contract or agreement, to provide the person or organization shown in the Schedule with primary insurance such as is afforded by this policy, then in such case this insurance is primary and we will not seek contribution from insurance available to such person or organization.

Schedule

PERSONS OR ORGANIZATIONS THAT YOU ARE OBLIGATED, PURSUANT TO WRITTEN CONTRACT OR AGREEMENT BETWEEN YOU AND SUCH PERSON OR ORGANIZATION, TO PROVIDE WITH SUCH INSURANCE AS IS AFFORDED BY THIS POLICY; BUT THEY ARE INSUREDS ONLY IF AND TO THE MINIMUM EXTENT THAT SUCH CONTRACT OR AGREEMENT REQUIRES THE PERSON OR ORGANIZATION TO BE AFFORDED STATUS AS AN INSURED, HOWEVER, NO PERSON OR ORGANIZATION IS AN INSURED UNDER THIS PROVISION WHO IS MORE SPECIFICALLY DESCRIBED UNDER ANY OTHER PROVISION OF THE WHO IS AN INSURED SECTION OF THIS POLICY (REGARDLESS OF ANY LIMITATION APPLICABLE THERETO)

All other terms and conditions remain unchanged.

Authorized Representative



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R. A. PREVENTIVE PARTICLE UNIT 1 20 10.00													52.61	50.00	75.00		REGULAR HRLY RATE PRINTER SUPPOR		2
R & PREVENTIVE R PREVENTIVE R PREVENTIVE R PREVENTIVE R PREVENTIVE R PROBLIAR R PREVENTIVE SUPPORT EA 48.00 40.00 84													35.07	40.00	48.00		REGULAR HRLY RATE PERIPHERAL SUPPOI	DESKTOP	1
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REGULAR HRLY RATE DESINOD SUPPORT EA 12.50 17.00 21.00 14.20 15.00													66.30	50.00	75.00		REGULAR HRLY RATE PRINTER SUPPOR		2
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2, 2015 AT 11 A.M. SERVICES PREVENTIVE PROPERTY									-			84.00	50.00	75.00		REGULAR HRLY RATE PRINTER SUPPOI		2	
2, 2015 AT 11 A.M. RS ARR C. IR & PREVENTIVE PAOMC CONTON CONTO													56.00	40.00	48.00		REGULAR HRLY RATE PERIPHERAL SUPPO	Cat I PERIPHERAL SUPPORT	
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PRPARED BY																								6	ဟ	4	3	2	_	6	ITEM #	UPFICE OF PO SUMMARY OF OPENED: SEP BID NO: 92407 REQ. NO: N/A TITLE: COMPU
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7																										JRS		OVERTIME HOURLY RATE		ITER SUPPORT	ARTICLE	UTFICE OF PURCHASING SUMMARY OF BIDS OPENED: SEPTEMBER 22, 2015 AT 11 A.M. BID NO: 92407-09225-159 REQ. NO: N/A TITLE: COMPUTER REPAIR & PREVENTIVE SERVICES
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2%												_												50.00	50.00	37.00	200.00	200.00	148.00	50.00	2	CONTEMPORAR Y COMPUTER
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FORMAL BID RECOMMENDATION

BID NUMBER: 92407-09225-159

DATE: 9/22/15

<u>OPEN</u>

DATE: SIZZITO	
TITLE: Computer Repair &Preventive Services	
DATE:	
TO: BUYER: Vita Virgilio ADMINISTRATION	FROM:

PLEASE REVIEW ATTACHED BID RESULT. NOTE YOUR RECOMMENDATION FOR AWARD, FORWARD THIS TRANSMITTAL SHEET TOGETHER WITH BID FILE. RETAIN REQUISITION.

Date: 09/2215	Bid Results
	Recommend to award to
To: Supervisor From: Buyer	Bidder 3
List of recommended awards in accordance with the attached summary is shown in column at right. The reason for award to other than low bidder is indicated on the reverse side of this page.	
Buyer	
Date:	
To: Director From: Supervisor	
Concur Disagree (See Reverse)	
Date: 9/22/15	
To: Buyer From: Director	
Approved for Award	
Hold award pending discussion	
Subject to Legislature Approval	
Director	